



HP Chromebook 11 G4 Keyboard Replacement

This guide will show you how to replace the keyboard on your HP Chromebook 11 G4.

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INTRODUCTION

This guide will walk you through the replacement process of a defective or broken keyboard on your HP Chromebook 11 G4. Removing the keyboard is also the basic step to accessing all of the other internal components.



TOOLS:

- [Phillips #1 Screwdriver](#) (1)
- [Spudger](#) (1)



PARTS:

- [HP Chromebook 11 G3/G4 Palmrest Keyboard Assembly](#) (1)

Step 1 — Keyboard



- Position the closed Chromebook with the rubber pads are facing up.

Step 2



- Slide the flat end of the spudger under the rubber pads at the upper right-hand and the upper left-hand corners.
- Pry off the rubber pads to reveal a screw under each pad.

 The rubber pads are attached with a strong adhesive. The force applied may damage the pads.

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Step 3



- Remove the eleven 6mm Phillips #1 screws.

Step 4



- Flip over the Chromebook and open it.

Step 5



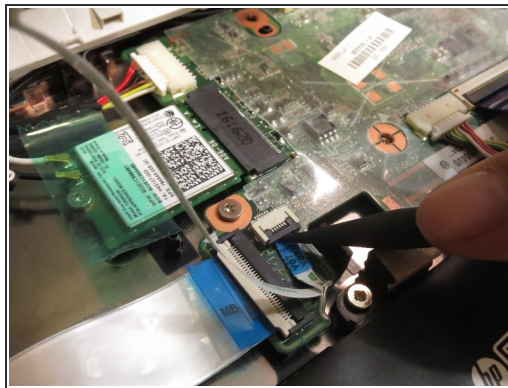
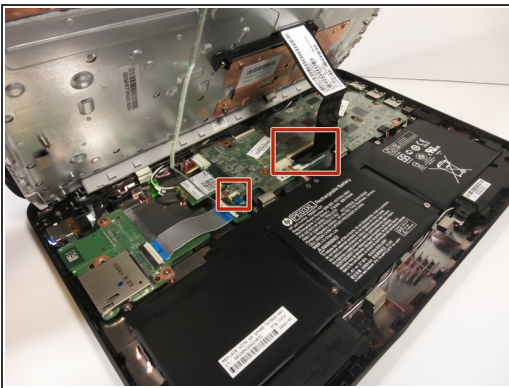
- Insert the flat end of the spudger between the bottom body of the Chromebook and keyboard body.
- Slide the spudger along the gap, applying downward pressure to separate the two components.
- ⓘ You should hear popping sounds as you slide the spudger along the edge.
- ⓘ If the spudger gets stuck while sliding, simply slide the spudger back for a bit, and continue sliding forward.

Step 6



- Lift the bottom of the keyboard assembly to reveal the internal components of the device.

Step 7



- Use the pointed end of the spudger to flip up the black tabs on the two ZIF connectors located on the motherboard.
- Disconnect the ribbon cables from the motherboard by gently sliding them out of their sockets.

Step 8



- Remove the keyboard assembly by lifting it off the laptop base.

To reassemble your device, follow these instructions in reverse order.