



HP Touchsmart Model 15-ac121dx Webcam Replacement

This guide explains how to repair a broken webcam on a HP Touchsmart Model 15-ac121dx.

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INTRODUCTION

Webcams can be damaged very easily, but luckily they are also easy to replace. Please only use this guide after trying some troubleshooting steps on your computer, you don't want to open up your laptop if it is not necessary. You can troubleshoot by re-starting it, updating software, or rebooting it. If your camera still doesn't work, go ahead with executing these steps.



TOOLS:

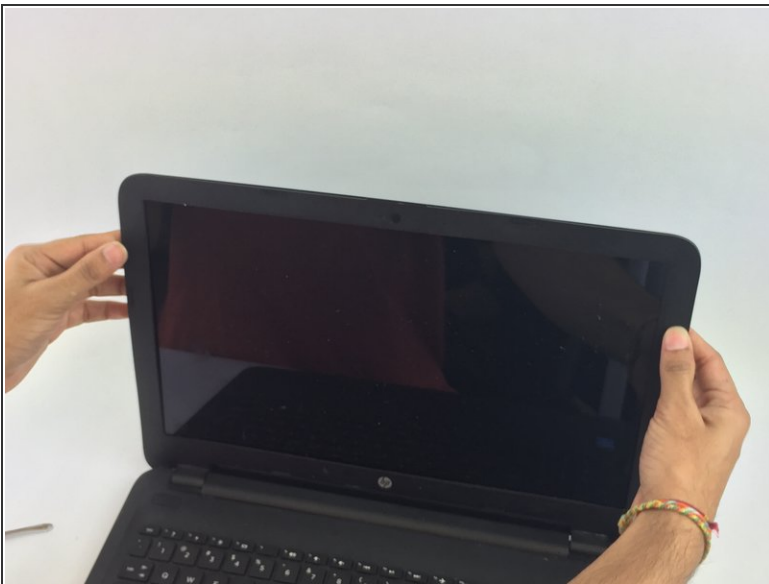
- [Heavy-Duty Spudger](#) (1)
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Step 1 — Webcam



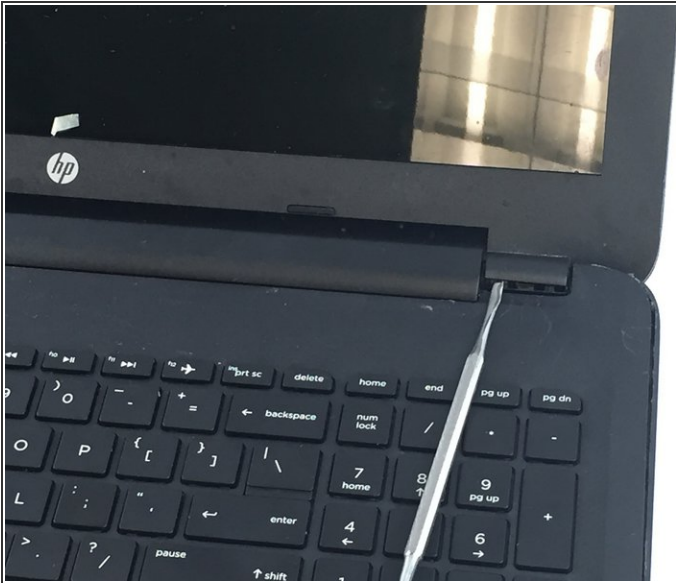
- Use the black nylon spudger to separate the front frame and the back cover of the laptop. Start at the top and work your way around the screen.

Step 2



- After creating space between the back cover and the front frame, use your hands to slowly open the frame. Follow the images to get clear idea.

Step 3



- Use the same spudger to open up the bottom part of the frame.
- ⚠ Be careful when doing this as it can be a little hard and you don't want to damage your laptop. Once opened, the entire front frame should come out.

Step 4



- Use spudger to separate the camera from the frame.

Step 5



- Use your hand to unplug the camera from the computer.

To reassemble your device, follow these instructions in reverse order.