HP Pavilion zv5000 Keyboard Replacement

Replace a keyboard that no longer responds to any pressed keys.

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INTRODUCTION

If you are trying to type and your keyboard is not responding or creating a response on your screen, replacing the keyboard might resolve this issue.

🔧 TOOLS:

- Phillips #00 Screwdriver (1)
- Metal Spudger (1)

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Step 1 — Battery

- Make sure that your device is properly shut down and unplugged from any outlet.

- Flip Pavilion over so that the bottom faces up and locate the battery in the bottom left corner.

Step 2

- Press and slide up the battery release tab with your thumb until the battery pops out of place.

Step 3

- Using two fingers, pry the rest of the battery out of the socket.

Step 4 — Keyboard

- Using a Phillips #0 screwdriver, unscrew all four Phillips PM 2.5X13.0mm screws and place in a secure area until the end of the project.

Step 5

- Flip laptop back over and open as far as it can go.

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Step 6

- Use the flat edge of the plastic spudger inserted under the bottom of the strip cover and pry upwards to un-clip the cover, starting at the right and moving to the left.

- (i) If the plastic spudger is not doing the trick, try using the metal spudger careful to not pop any keys out.
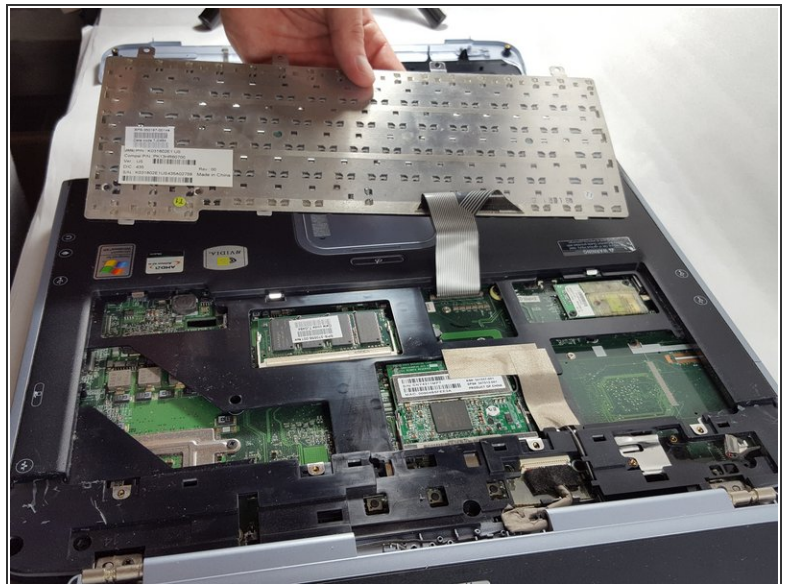
Step 7

- Use hands to completely lift off the strip cover and remove.

Step 8

- Use the Phillips #0 screwdriver again, unscrew all four Phillips PM 2.5X13.0mm screws from the top of the keyboard and set aside.
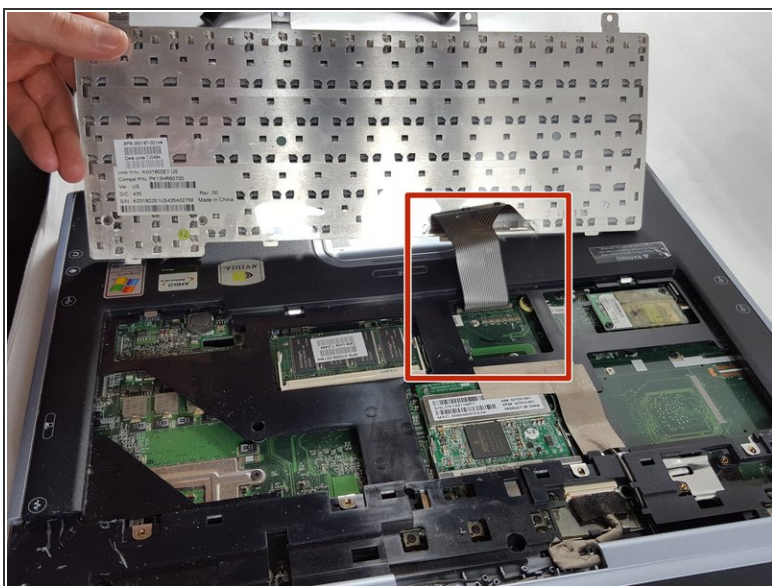
Step 9

- Using your hands, lift the keyboard up from the top towards yourself until the keyboard is resting in your hand.

⚠ Do not aggressively pull at the keyboard for risk of ripping the connector cable.

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Step 10

- Gently slide out the connecting cable from the laptop to the keyboard.

⚠️ Do not aggressively pull at the connecting cable.

Step 11

- Completely remove the keyboard from the rest of the laptop.

To reassemble your device, follow these instructions in reverse order.

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