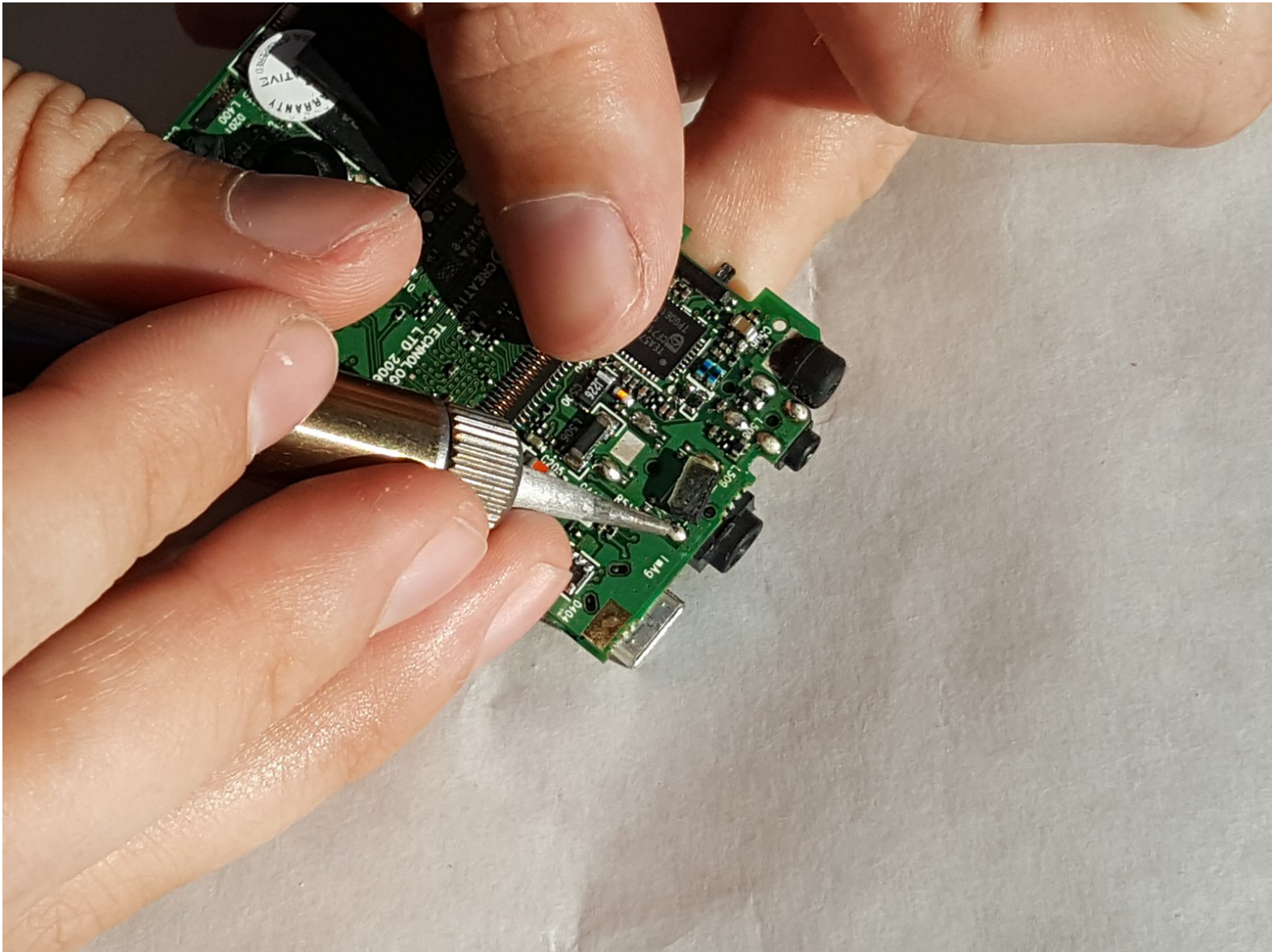# Creative Zen V Plus Headphone Jack Replacement

This guide shows the steps to replace a faulty headphone jack of a Creative Zen V Plus.

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INTRODUCTION

Before replacing the headphone jack, see the troubleshooting section for the Creative Zen V Plus. You'll also need to know how to desolder and solder components so be sure to learn how with How To Solder and Desolder Connections!

TOOLS:

- Phillips #00 Screwdriver (1)
- iFixit Opening Tools (1)
- Soldering Iron (1)

PARTS:

- Creative Zen V Plus Charging Port (1)

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Step 1 — Prerequisite Only

- Find the grooves around the buttons on the front and carefully remove the panel. This can be done without the use of any tools.
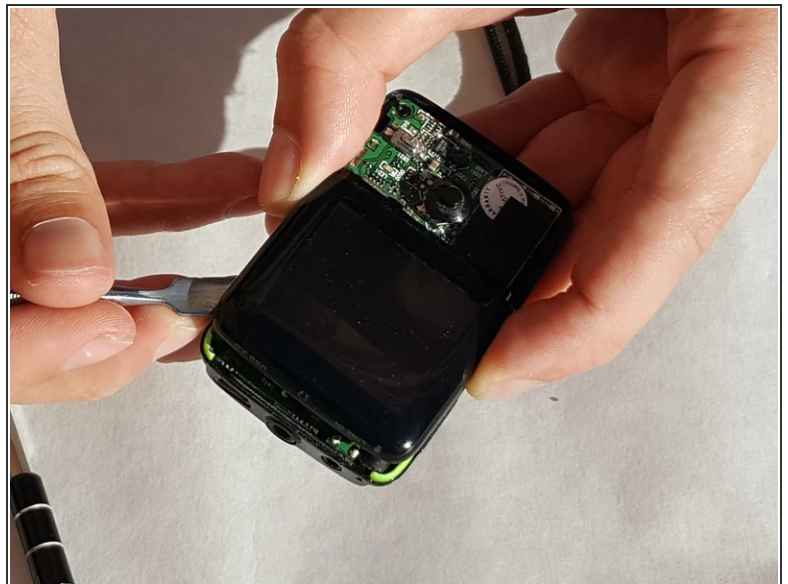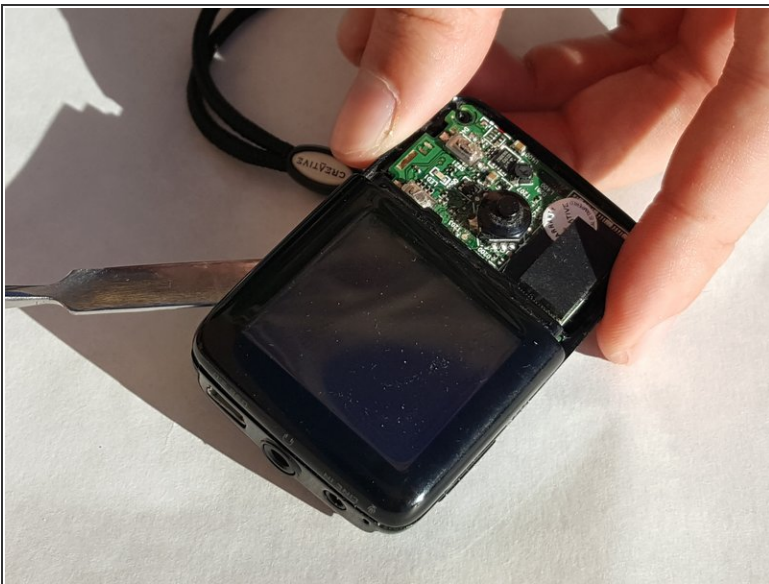
Step 2

- Using a plastic opening tool, place the skinny flat end between the groove running along side of the device.

- Using a twisting motion, detach the control panel from the device

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Step 3

- Find the groove around the outside of the green section. Use an **ESD safe** spudger to slowly lift the plastic panel up.
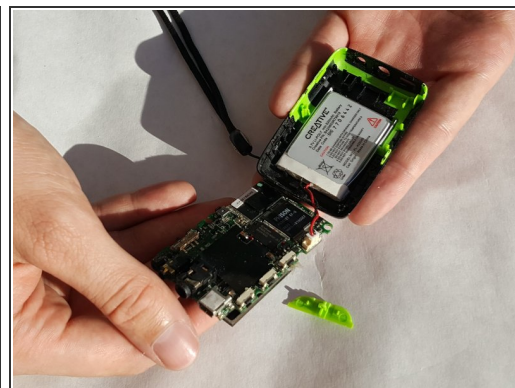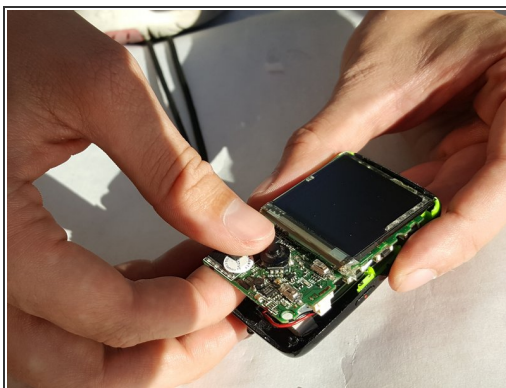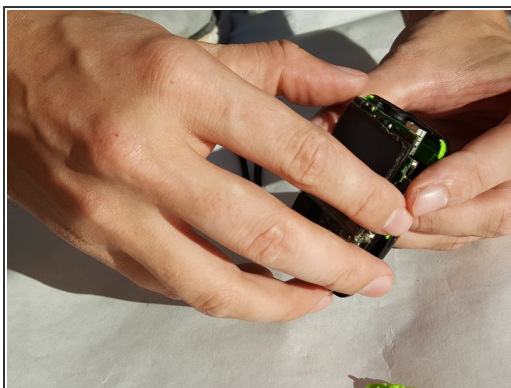
Step 4

- After removing the green section, find the groove around the display. Insert a **ESD safe** spudger and carefully lift the display.

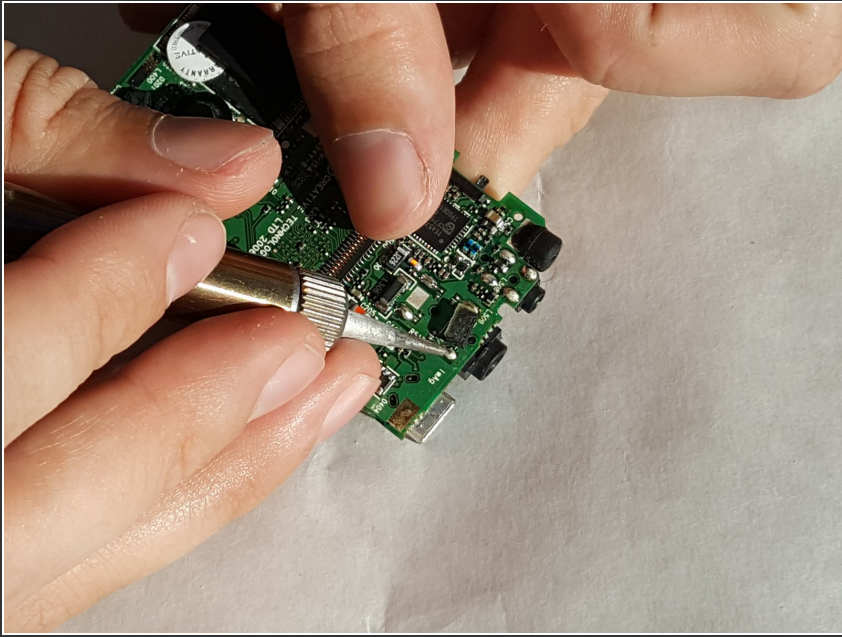This document was generated on 2020-11-27 09:55:03 PM (MST).

Step 5

- The display can lift up the display but be sure not to damage any of the cables connecting it to the mother board.

- Remove the screw located under the display using the 00 Phillips head screwdriver.

Step 6

- Pull up on the motherboard and display. It is glued to the base so it will require a little force. Be careful though, as the board is fragile.

Step 7 — Headphone Jack

- Locate the circles of metal holding the headphone jack to the logic board. Using a soldering iron, de-solder these circles and remove the headphone jack.

To reassemble your device, follow these instructions in reverse order.