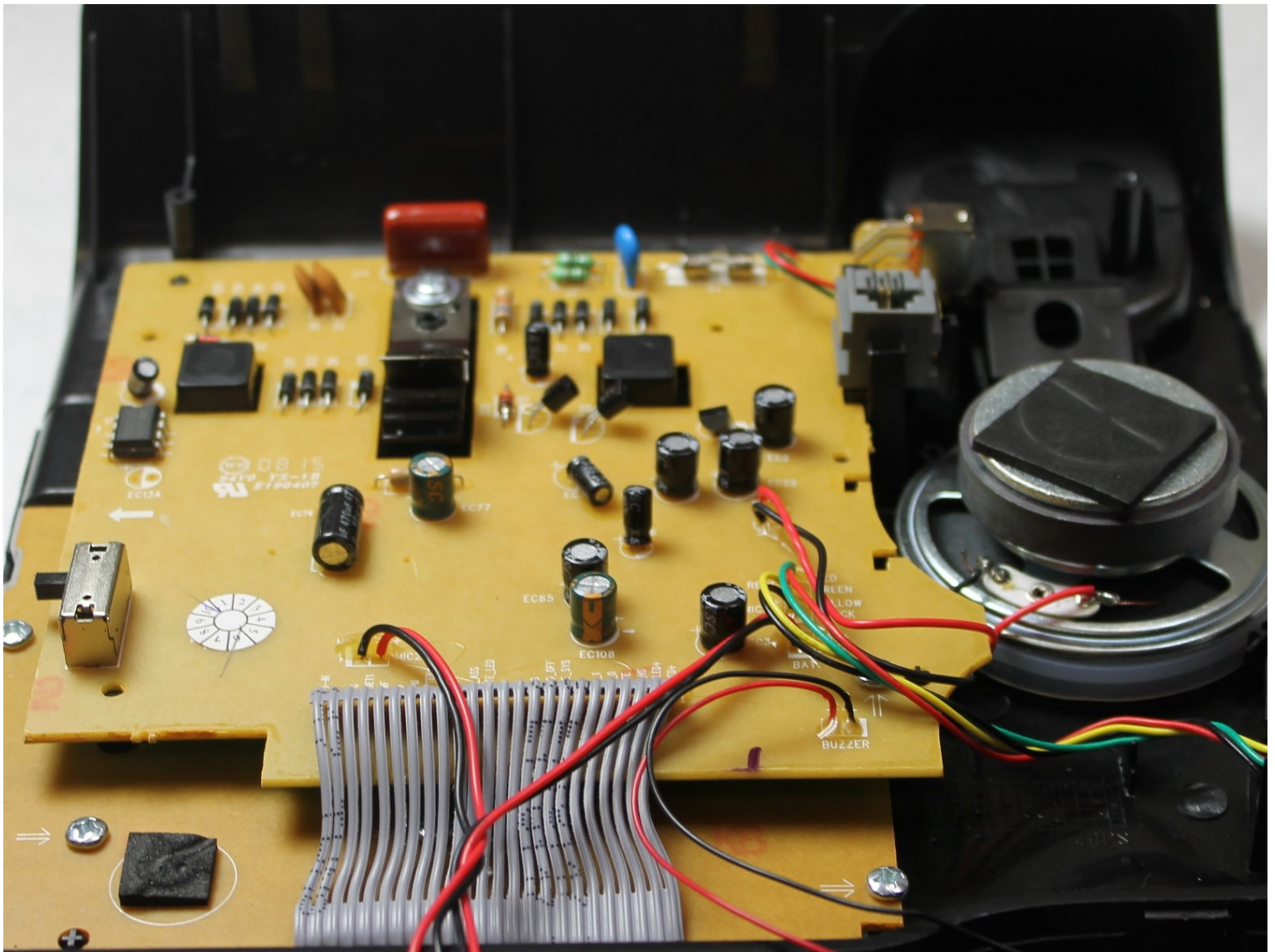




ATT CL2940 Phone Jack Replacement

Over time and excessive use, the internal phone...

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INTRODUCTION

Over time and excessive use, the internal phone jack of the ATT CL2940 may become damaged. This can cause poor connection between the phone and the handset. Replacing the damaged internal phone jack will solve this problem.

Before beginning this project, it is always important to make sure you have the correct tools for the job. The tools that are needed are the pro tech tool kit, precision tweezers set and the metal spudger set. Once all these are acquired just follow the directions for an easy fix.

TOOLS:

Pro Tech Toolkit (1)

Precision Tweezers Set (1)

Metal Spudger Set (1)

Step 1 — Back Panel



- Remove five 9.5 mm Phillips #1 screws from the back panel of the phone.

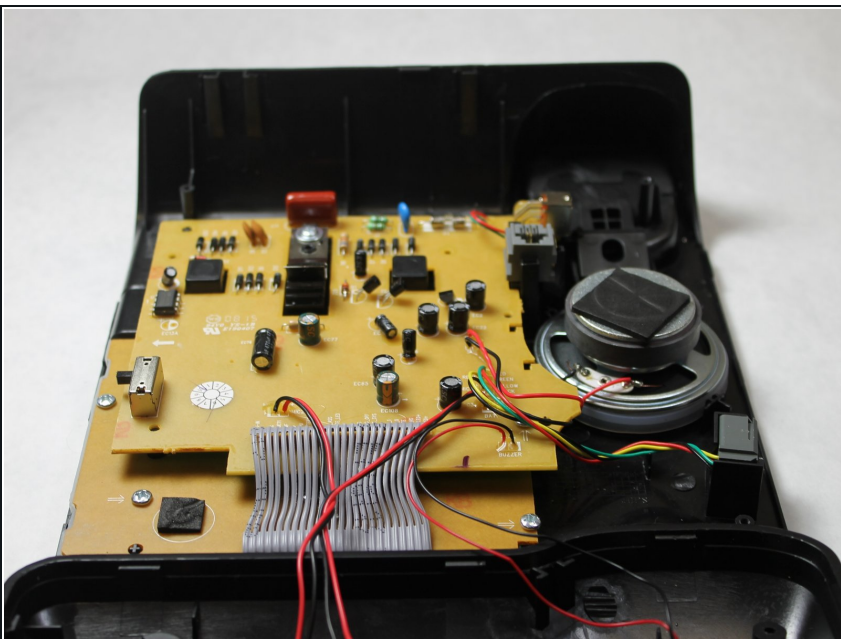
Step 2



- Slide the metal spudger into the crack and continue around to the front panel of the phone.

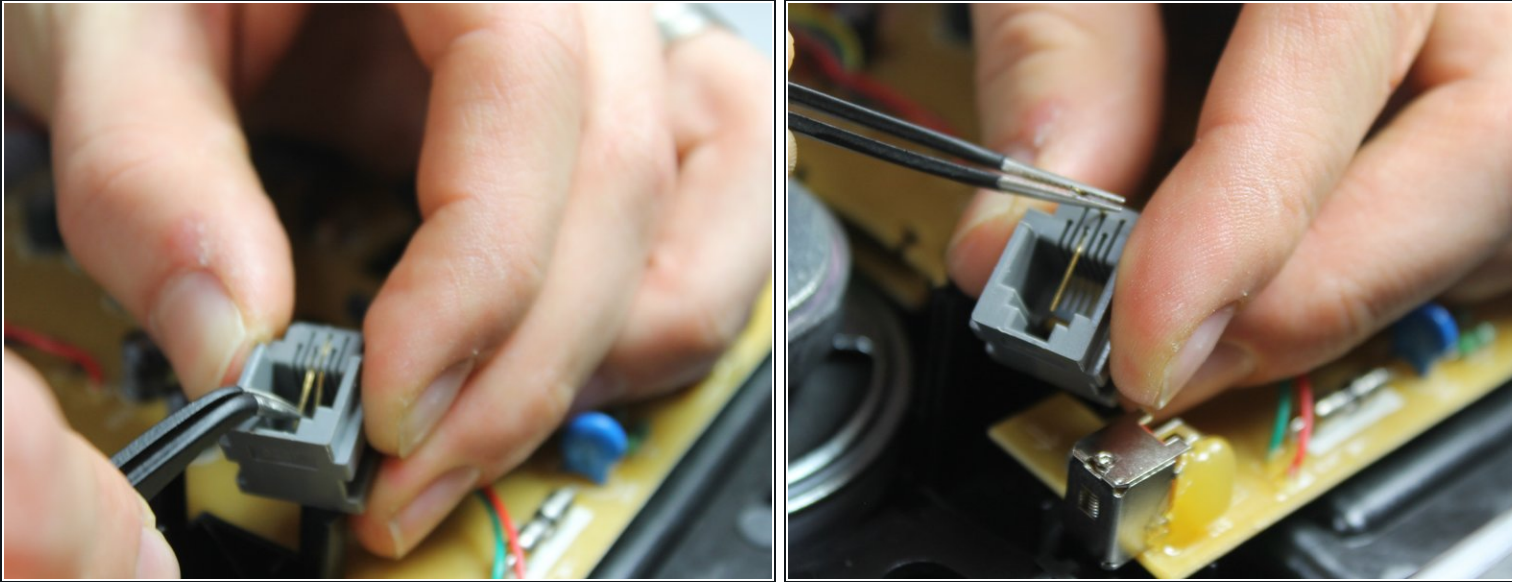
⚠ Be careful not to break the clips that hold the back panel to the front panel.

Step 3



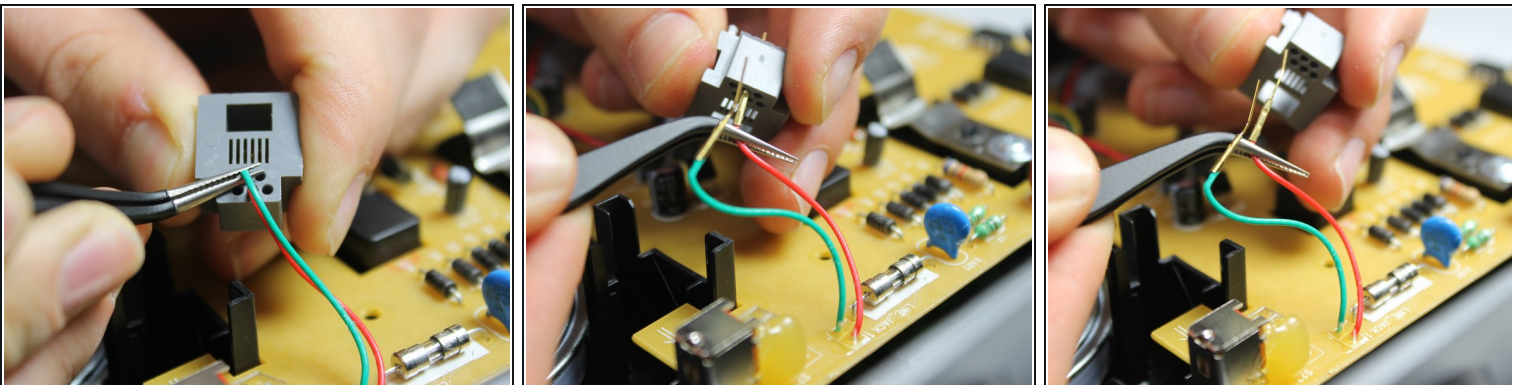
⚠ When setting the back panel down, be careful to not rip any of the wires off of the internal components.

Step 4 — Phone Jack



- Using the precision tweezers, bend the golden tips of the green and red wires upward.
- ⓘ The wires are pulled out from two of the six holes. Make sure you remember which holes you pulled the wires out from.
- Bend the wires slowly and gently to avoid breaking them.

Step 5



- After bending the golden wire tips, pull the wires out from the back side of the phone jack.

To reassemble your device, follow these instructions in reverse order.