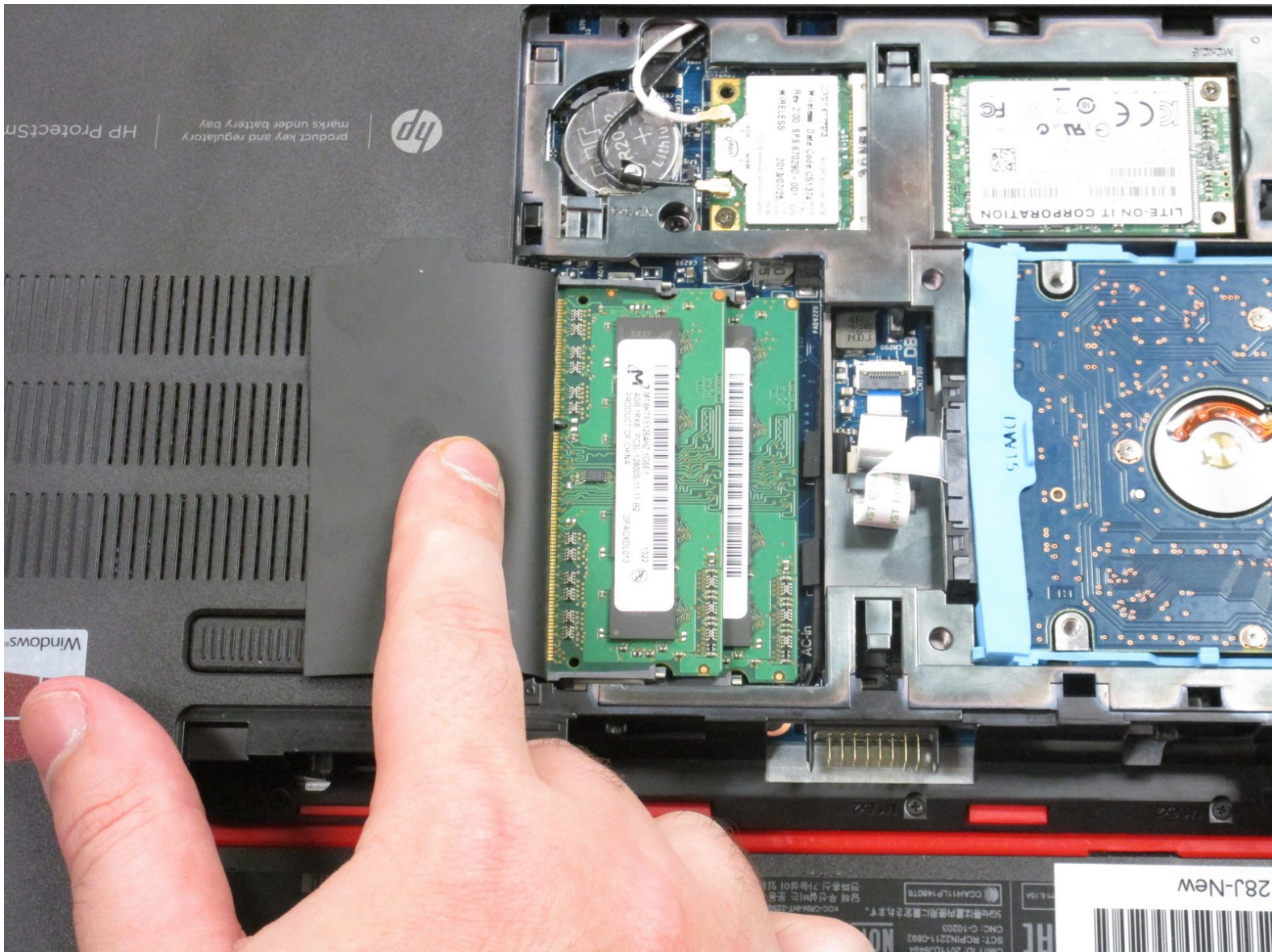# HP Envy TouchSmart 15 RAM Replacement

How to remove and replace the RAM on this laptop.

Written By: Robert Patterson

This document was generated on 2020-11-16 02:50:10 PM (MST).

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INTRODUCTION

Replacing the RAM module might be necessary if you have random crashes and blue screens of death. Be sure to test them before you condemn them to the trash.

🔧 **TOOLS:**

- Phillips #0 Screwdriver (1)

Step 1 — Battery

- Press the battery release tab and the battery will pop up.

Step 2

- Remove the battery from the laptop, it will come out easily.
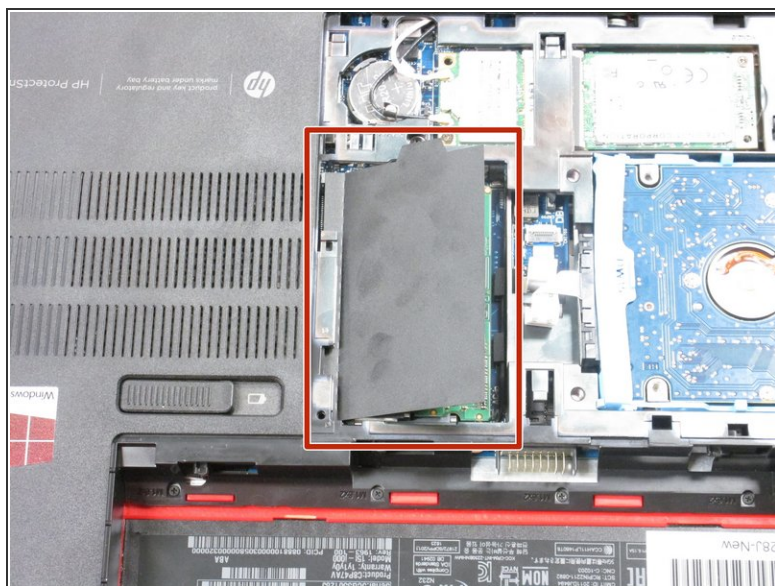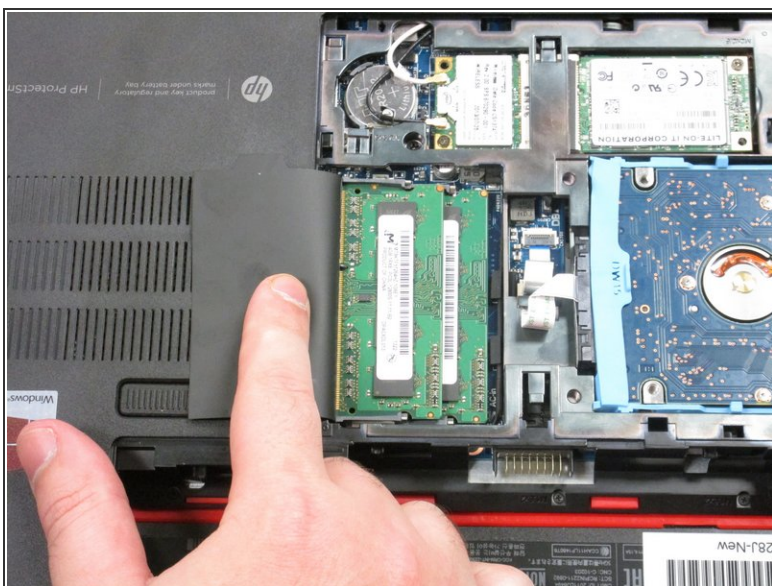
Step 3 — Accessory Plate

- Remove the single screw holding the accessory plate. This is a PH0 2.0x2.5 screw.
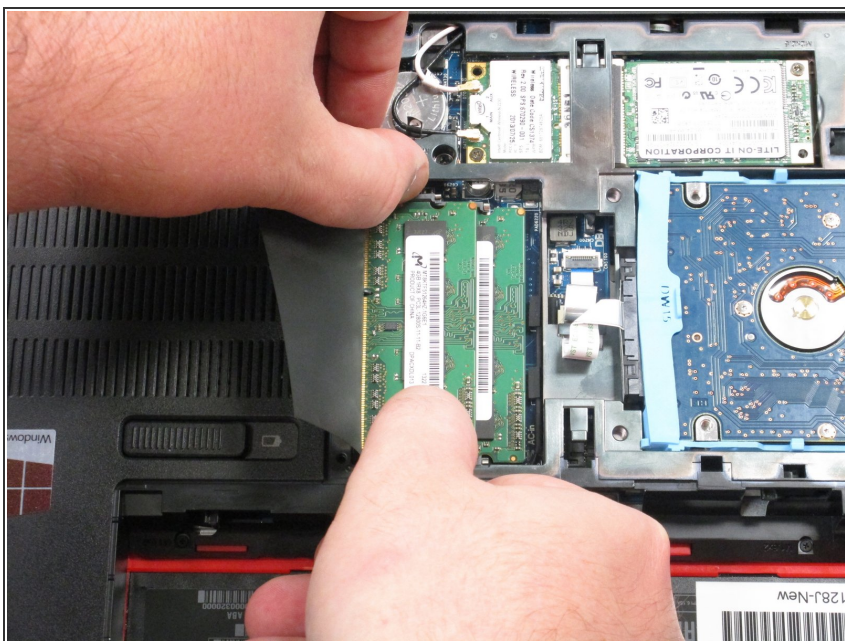
Step 4

- Pry the accessory plate up from the back of the laptop by applying force upwards where the screw was removed.

Step 5 — RAM

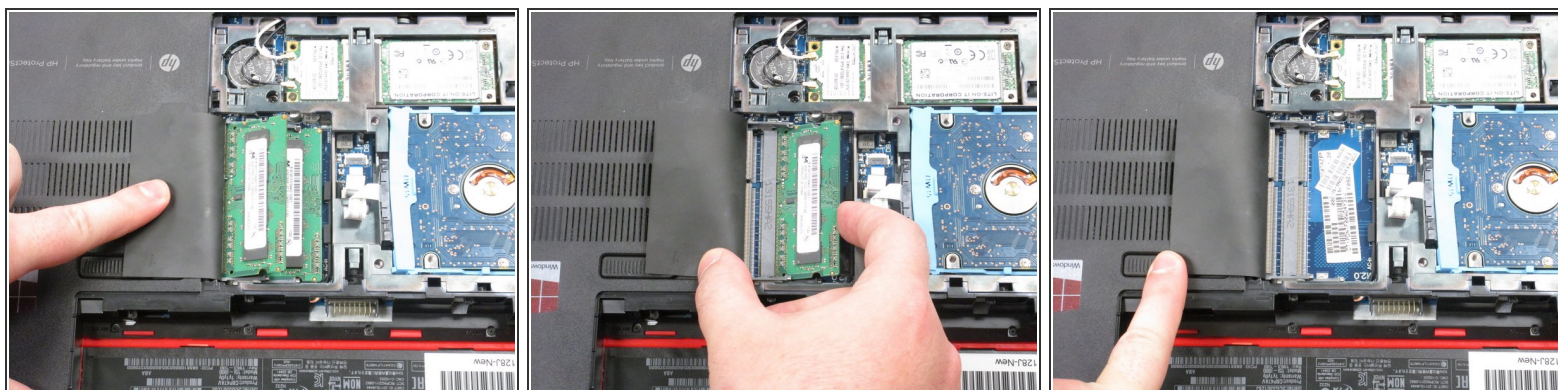- Hold back the covering to reveal the RAM modules.

Step 6

- Press the clips on the edges of the RAM modules outward to pop them out.

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Step 7

- You can now remove the RAM modules you need to replace. You can replace the top one, the bottom one, or both if needed.

To reassemble your device, follow these instructions in reverse order.

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