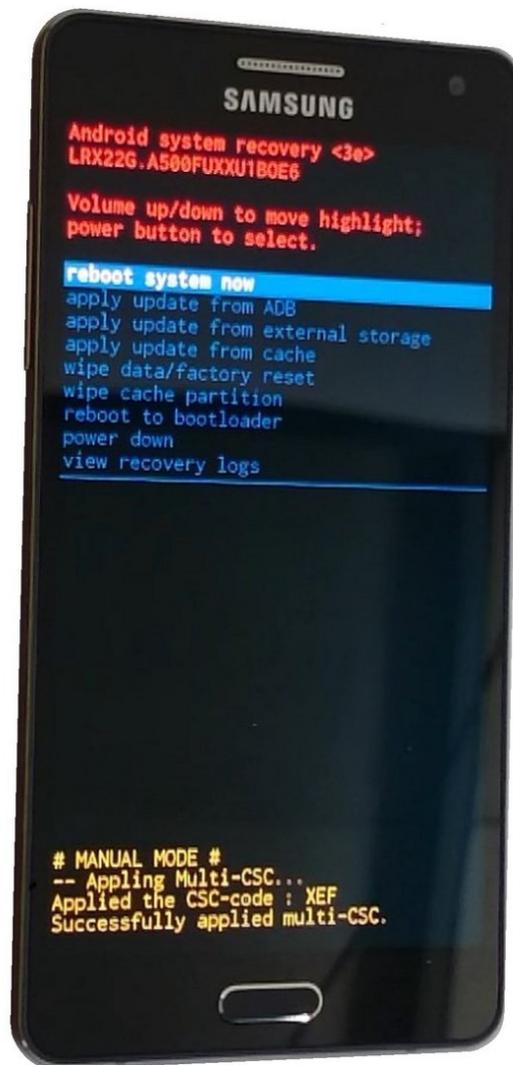




# How to Hard Reset Samsung Galaxy A5

Samsung Galaxy A5 - Hard / Factory / Master Reset

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## INTRODUCTION

### Samsung Galaxy A5

If your phone is screen locked and you can't enter into the menu with your google account or if you have a problem with the OS you can do a Factory Reset.

[video: <https://www.youtube.com/watch?v=KdwqAZng2v4>]

**This will erase all device settings, user data, third-party applications, and associated application data from an Android device's internal flash storage and will return the device to the condition it was in when shipped from the factory.**

## Step 1 — How to Hard Reset Samsung Galaxy A5



- Switch off the phone.
- Press and hold the Volume Up, Home and Power buttons.
- When you see the Galaxy logo release only the Power button.

## Step 2



- Use the Volume Up/Down buttons for navigation and the Power button for choice.
- From the android system recovery menu select:
  - wipe data/factory reset
  - Yes -- delete all user data
  - reboot system now
- That's all.
- .
- **Did you do it successfully?**

To reassemble your device, follow these instructions in reverse order.