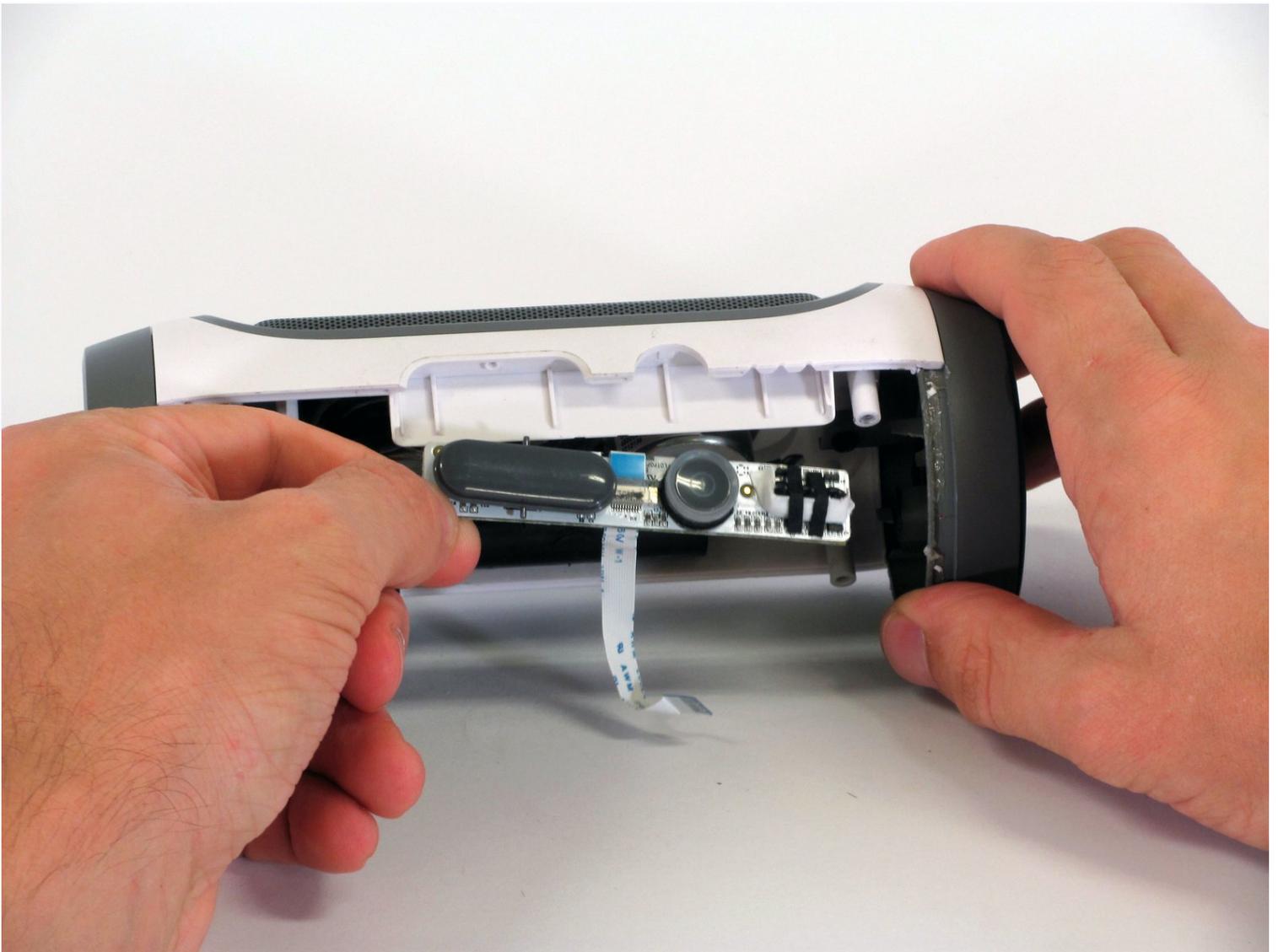




# JBL Charge Button Membrane Replacement

This guide is intended to help fix buttons that...

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# INTRODUCTION

This guide is intended to help fix buttons that are not functioning correctly.

## TOOLS:

Metal Spudger (1)

Phillips #1 Screwdriver (1)

Spudger (1)

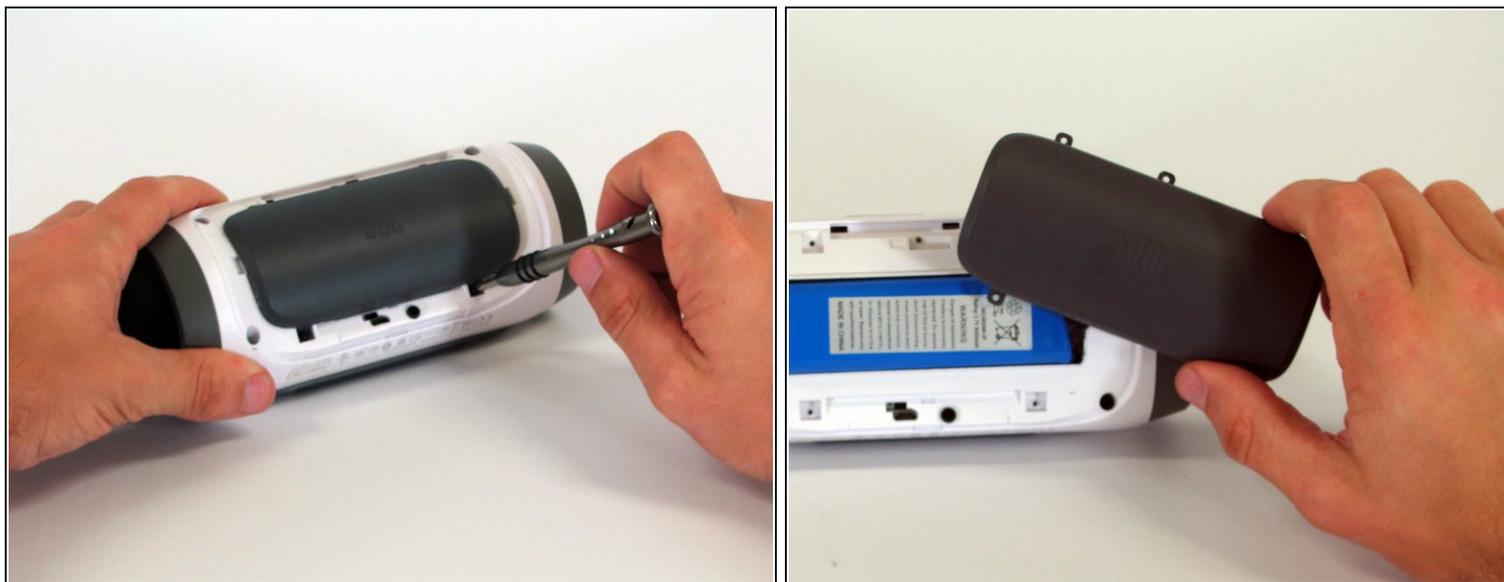
Phillips #2 Screwdriver (1)

## Step 1 — Disassembling JBL Charge Casing



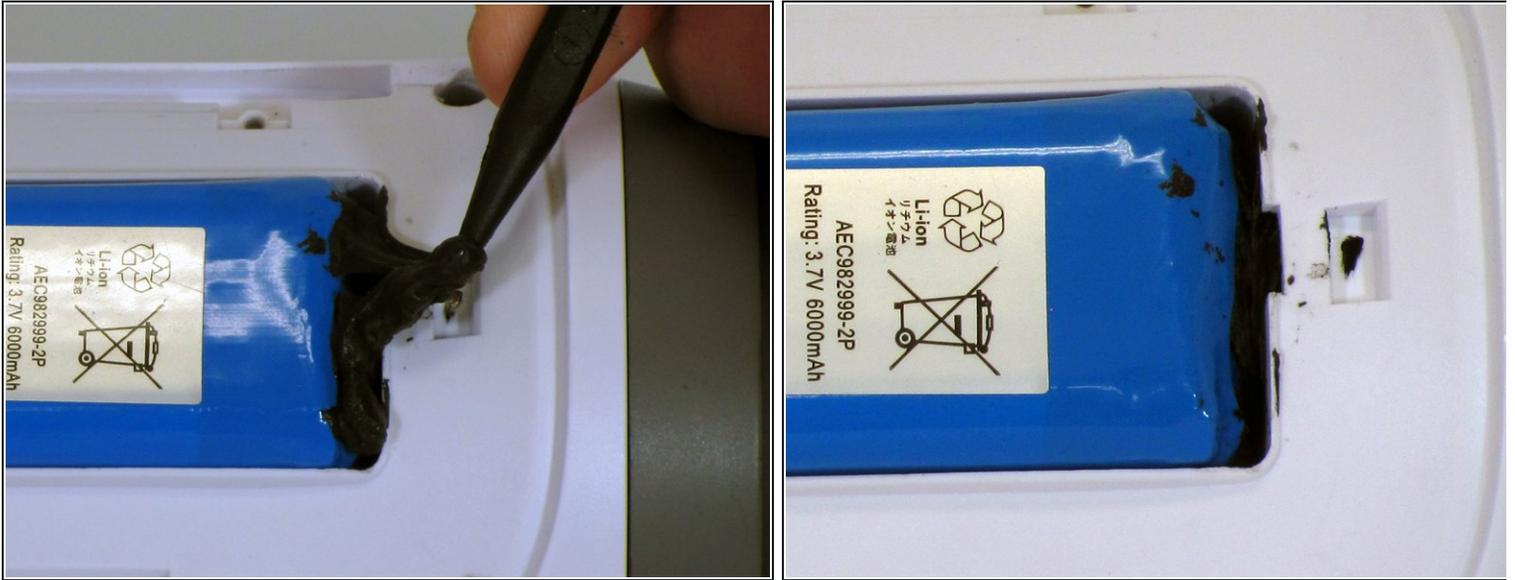
- Make sure the device is powered off before you begin to disassemble the speaker.
- Remove the trim from the speaker using a jimmy or metal spudger.

## Step 2



- Use the PH1 screwdriver to remove all five of the 6 mm screws from the battery cover.
- Remove the battery cover and set the cover aside.

## Step 3



- Use a spudger to carefully remove the liquid electrical tape that holds the battery inside the battery compartment.

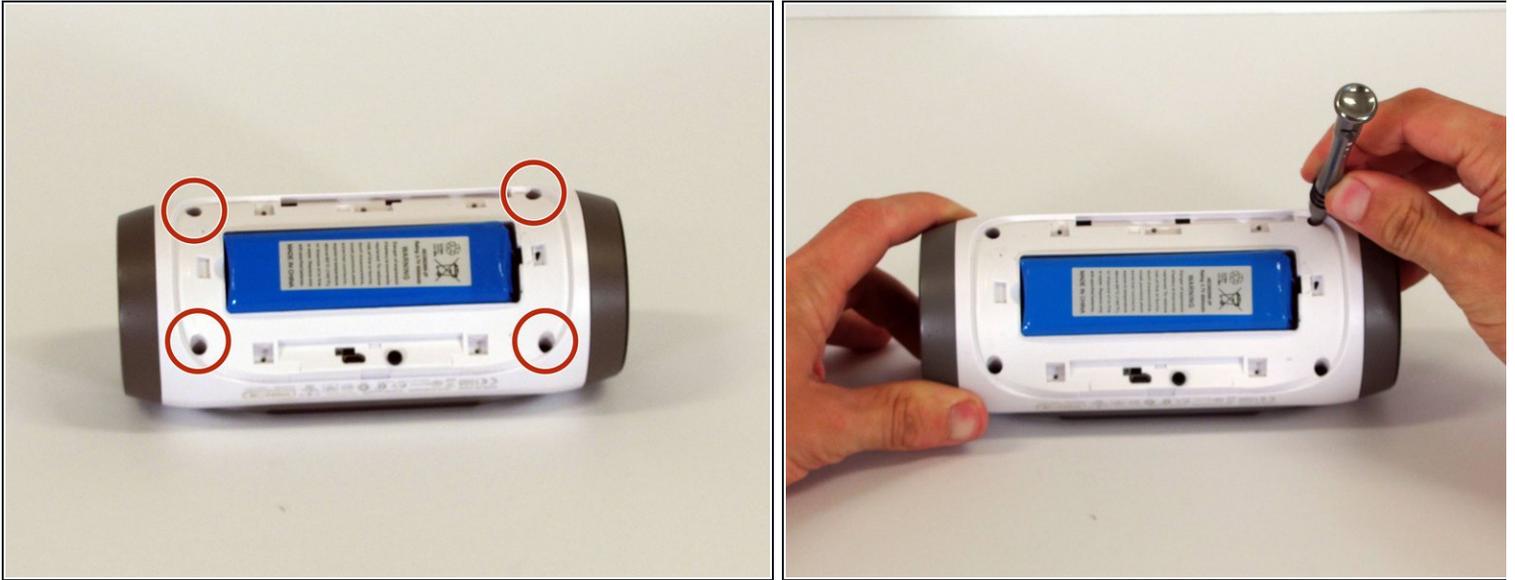
**⚠ Be careful not to puncture the battery, or damage the battery wire underneath the liquid electrical tape.**

## Step 4



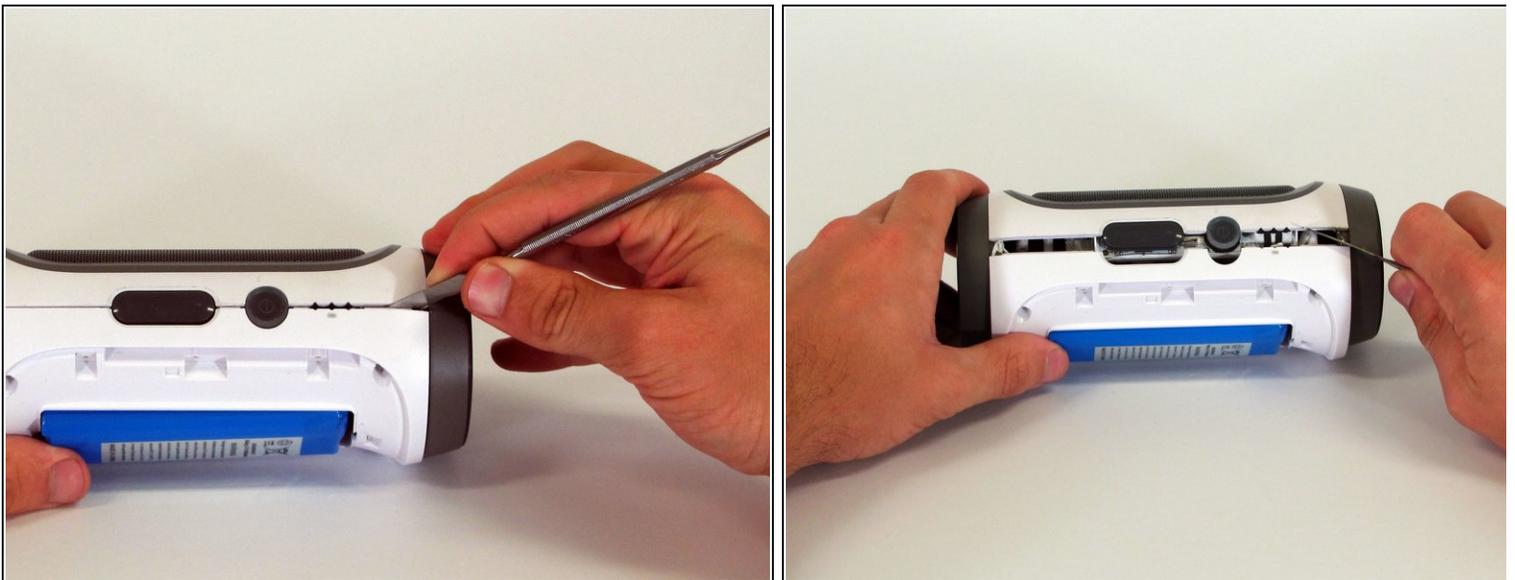
- Use a spudger to lift the battery out of the device.
  - Lift the end of the battery that does not have the wire connection and remove the 16 mm PH2 screw underneath the battery.
- ⚠ Notice the wire that is connecting the battery to the device. Attempting to remove the battery completely could cause damage to the wire. Do not use a metal spudger to remove the battery, this could cause damage.**

## Step 5



- Remove the four 16 mm screws from the white plastic casing using the PH2 screwdriver.

## Step 6



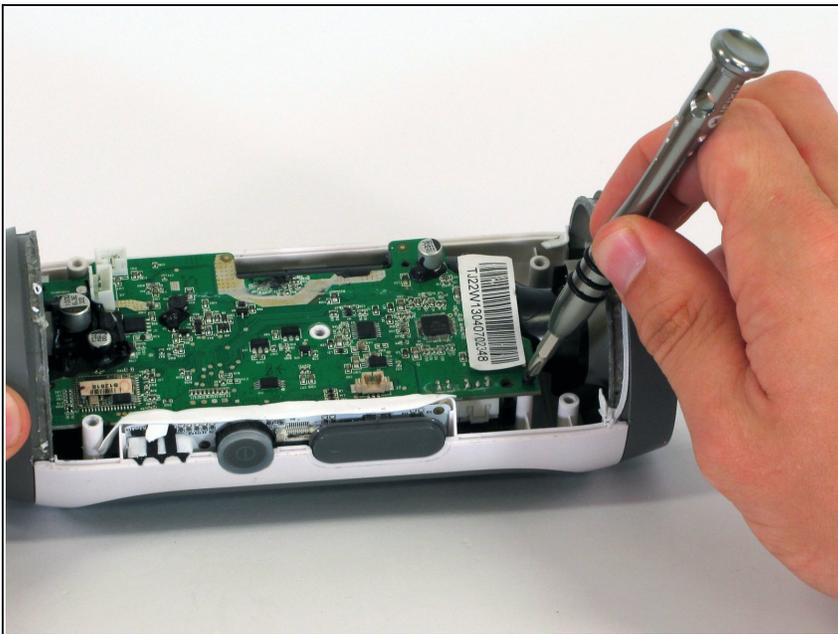
- Starting in a corner of the device where the casing and the side meet, use a pointed metal spudger to pry the back casing off the speaker and the glue holding the seam together.
- Slide the metal spudger along the seam to separate the back casing from the rest of the speaker.

## Step 7



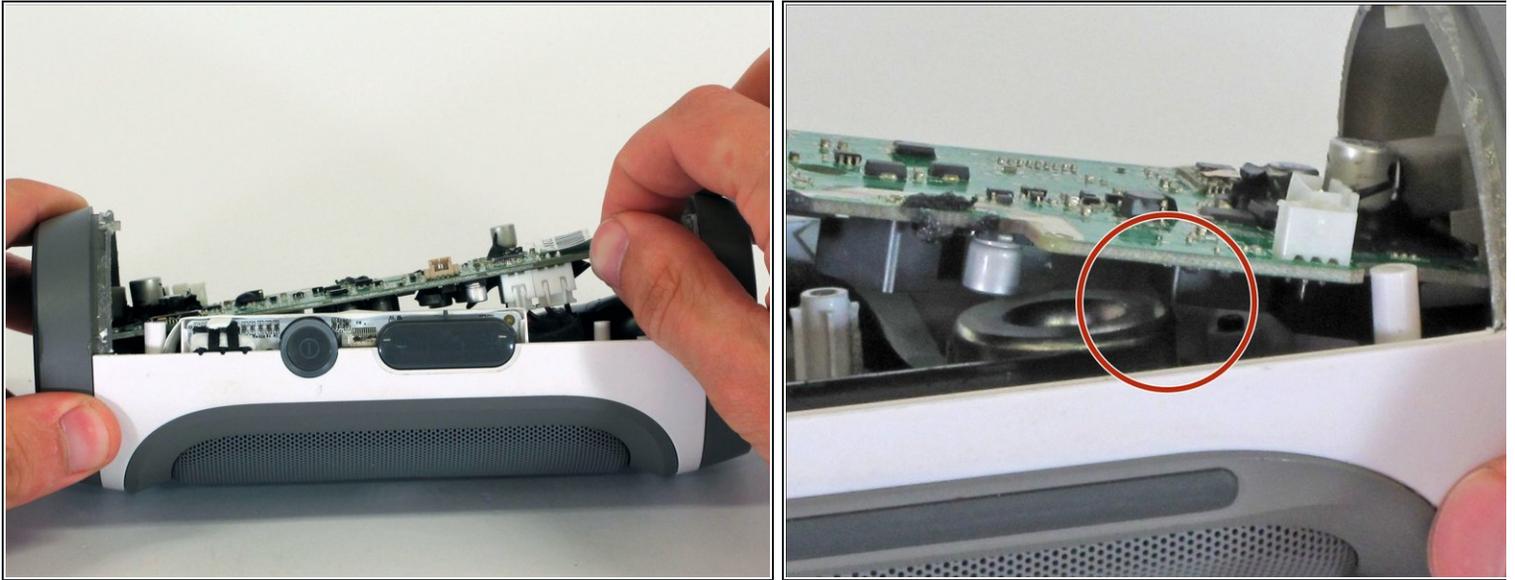
- Once the back casing is open, disconnect the three white connectors from the motherboard.
- Remove the upper casing.

## Step 8 — Motherboard



- Remove the 9 mm Phillips screw in the corner of the motherboard.

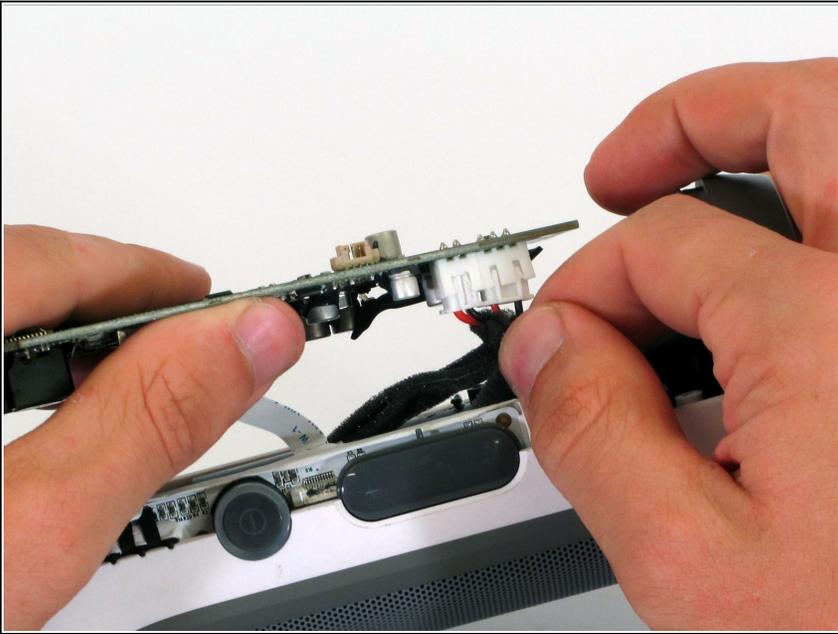
## Step 9



- Remove the motherboard from the casing by lifting the corner of the board out of the device.
- If the motherboard won't budge, be sure that the square component on the bottom of the motherboard clears the edge of the speaker.

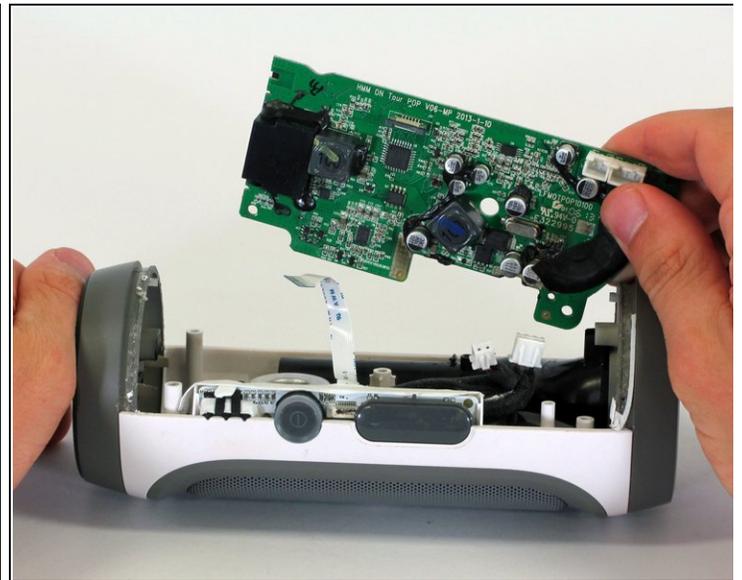
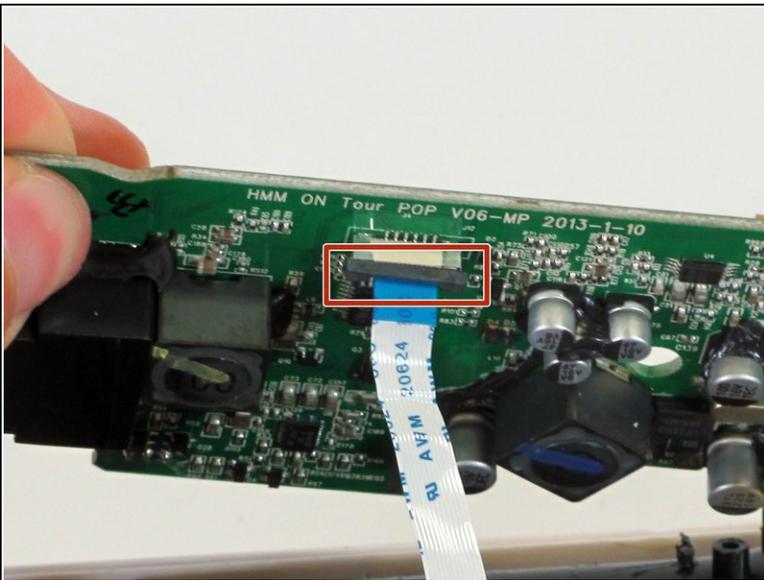
**⚠** During reassembly, make sure the motherboard is fully installed and not sticking up past its original position, as this could damage the motherboard.

## Step 10



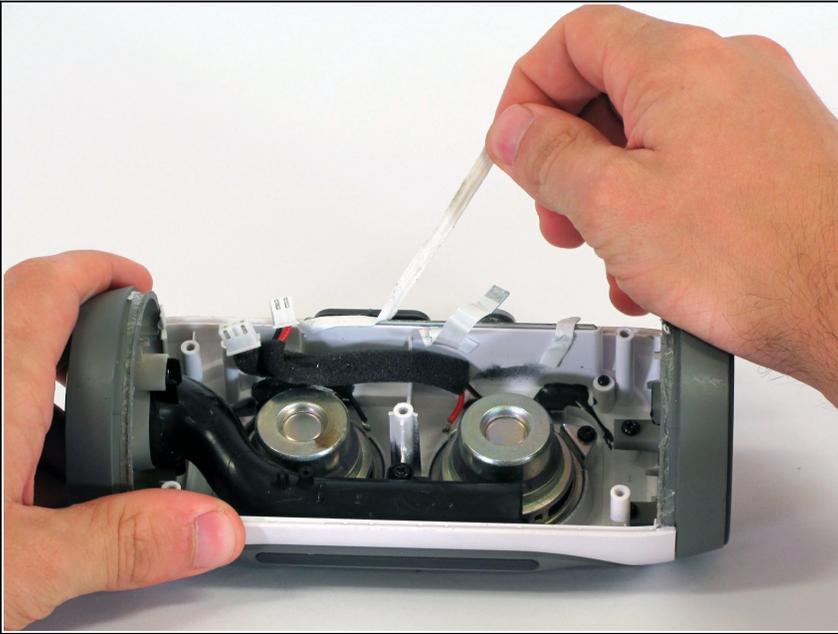
- Disconnect the two white connectors from the bottom of the motherboard.

## Step 11



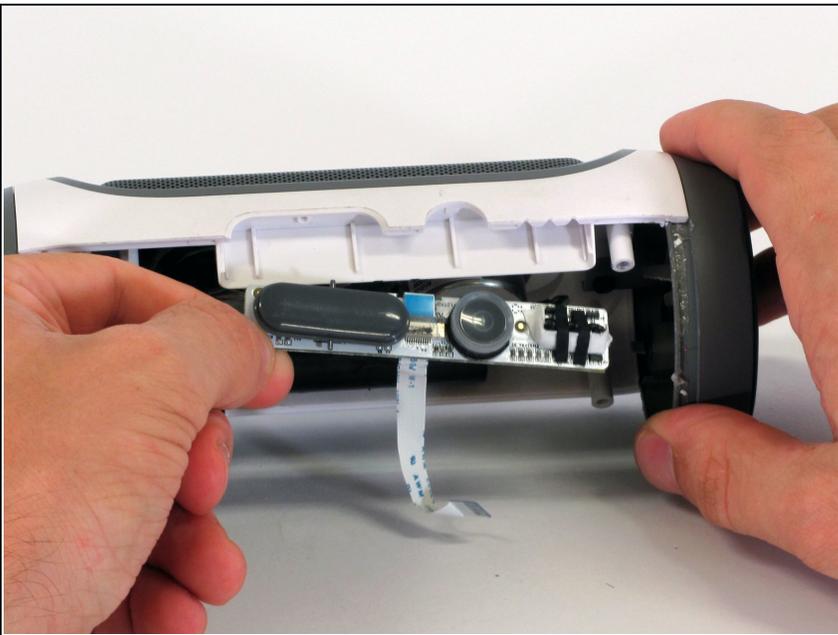
- Pull down on the black clip holding the ribbon cable in place.
- Pull the ribbon cable from the connector using the blue tab.
- Remove the motherboard from the device.

## Step 12 — Button Membrane



- Locate the buttons on top of the device. Peel the white piece of tape located along the side of this button membrane.

## Step 13



- Gently pull out the button membrane. You should not expect much resistance.

To reassemble your device, follow these instructions in reverse order.