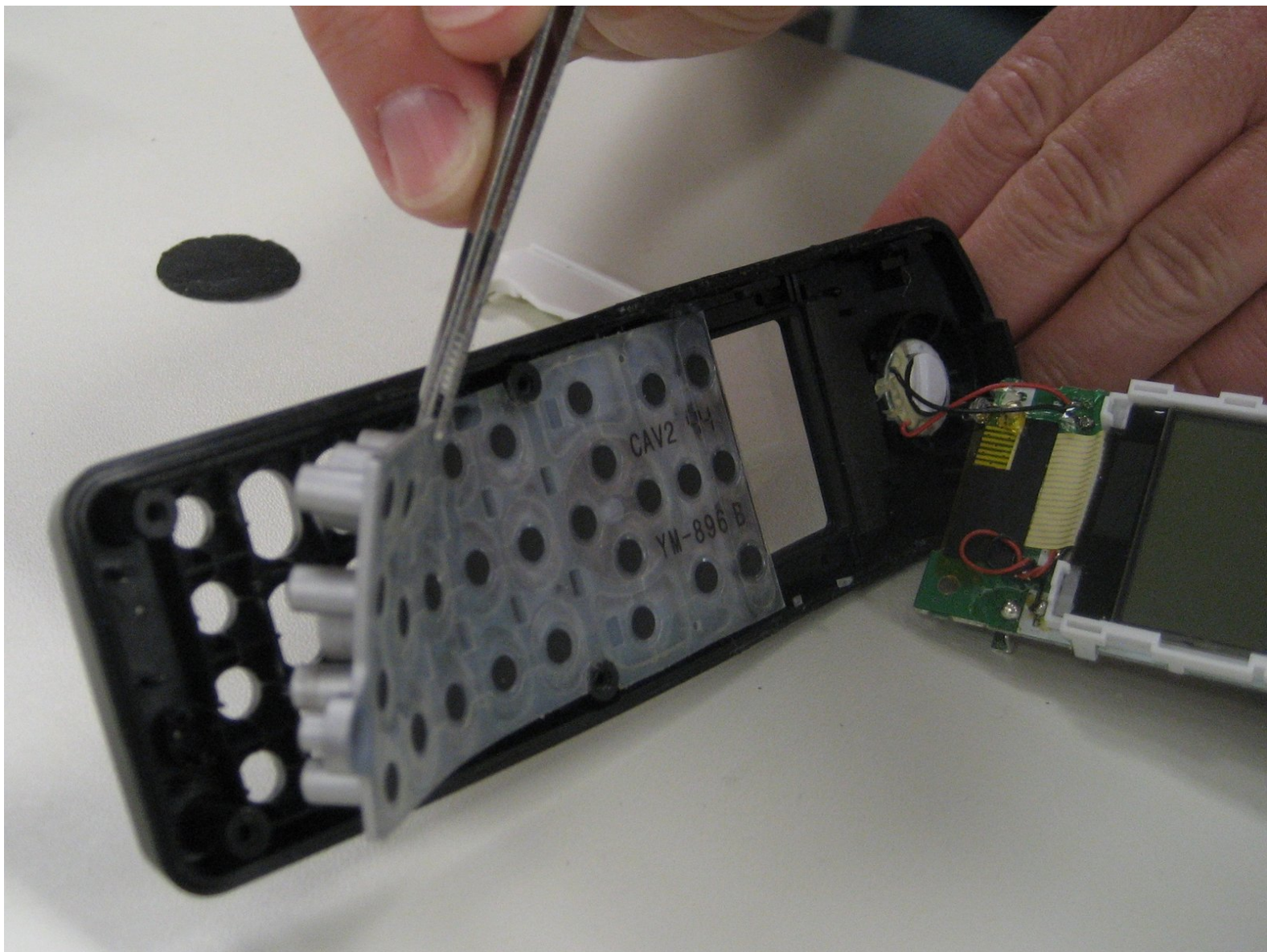




RCA Visys 25212 Keypad Replacement

This guide will provide you with pictures and the steps needed to replace the keypad on the handset of the RCA Visys 25212.

Written By: Sandy South



INTRODUCTION

If the buttons on the keypad do not respond and cleaning the keypad has not fixed the problem, follow these steps to remove the keypad.



TOOLS:

- [Flat Head Screw Driver](#) (1)
- [Small Phillips Head Screwdriver](#) (1)



PARTS:

- [RCA Visys 25212 handset keypad](#) (1)

Step 1 — Handset Battery



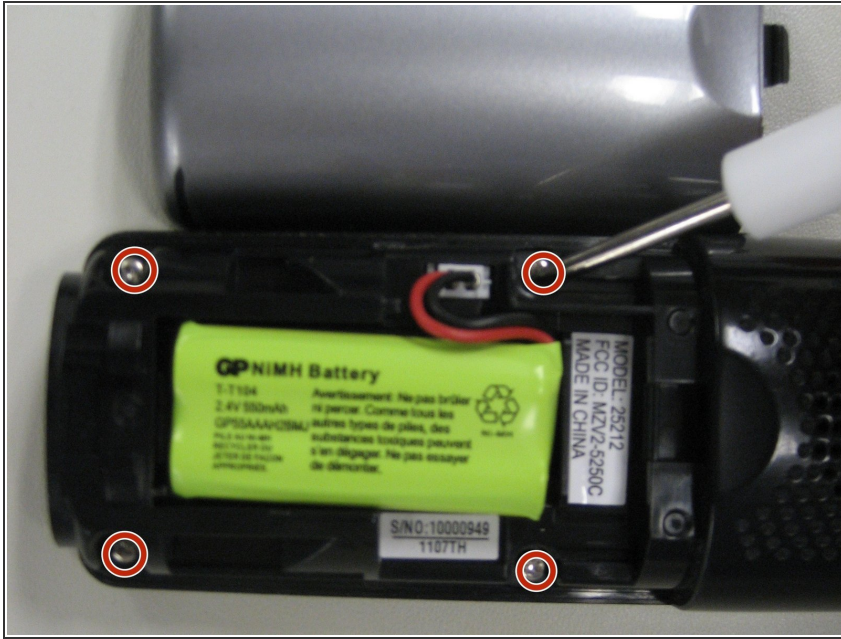
- Place your thumb in the groove on the back of handset. Next, push down with your thumb and then slide the battery cover towards the bottom of the phone to remove the battery cover.

Step 2



- To remove the battery, gently pull up on the white connector located on the left side of the phone.

Step 3 — Handset



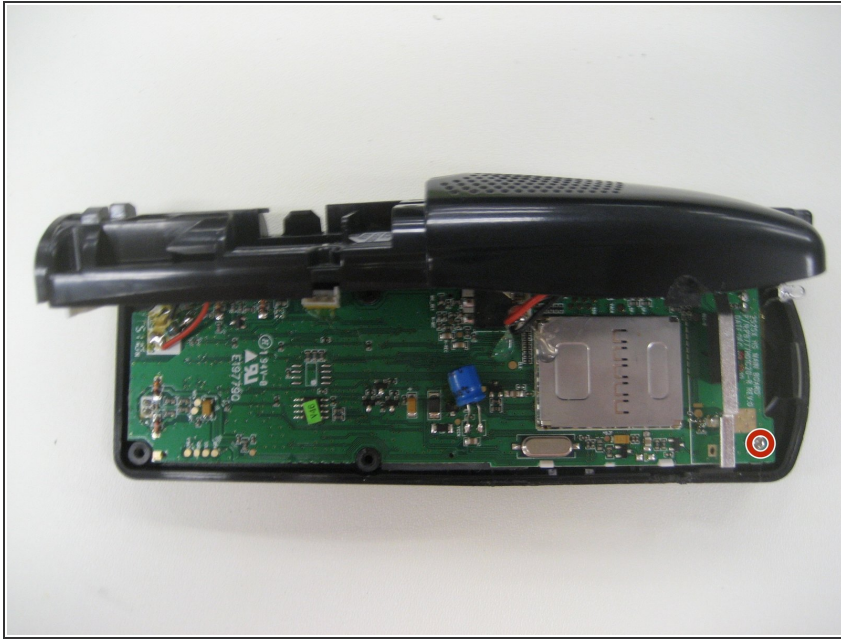
- Remove the four screws, located at each of the corners within the back encasing, with a small Phillips head screwdriver.

Step 4



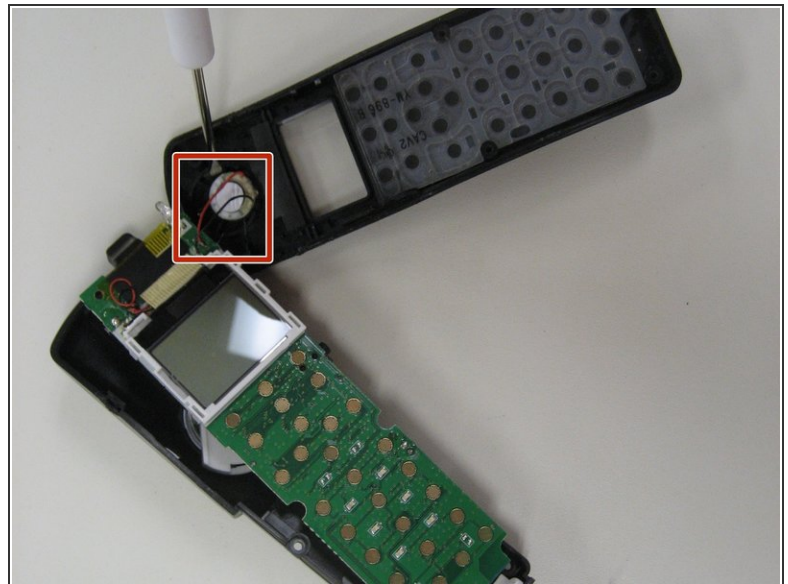
- Insert a small flathead screwdriver between the face plate and the back of the handset.
- Gently pry open the handset. You may need to insert the flathead screwdriver at multiple points in order to open the handset.

Step 5



- Using a small Phillips head screwdriver, remove the single screw (located at the top right) holding the circuit board in place.

Step 6

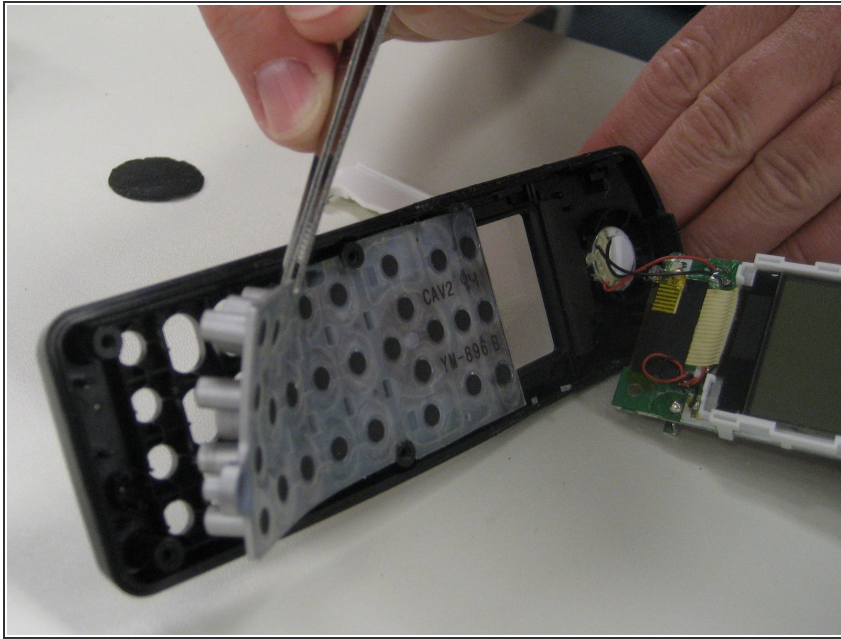


- Lift up the circuit board to expose the keypad.

⚠ Be careful not to disconnect the two wires that connect the speaker to the circuit board.

⚠ Also, notice the two wires located at the bottom when lifting the circuit board, as these are apart of the charger.

Step 7 — Keypad



- Gently lift out the keypad.

To reassemble your device, follow these instructions in reverse order.