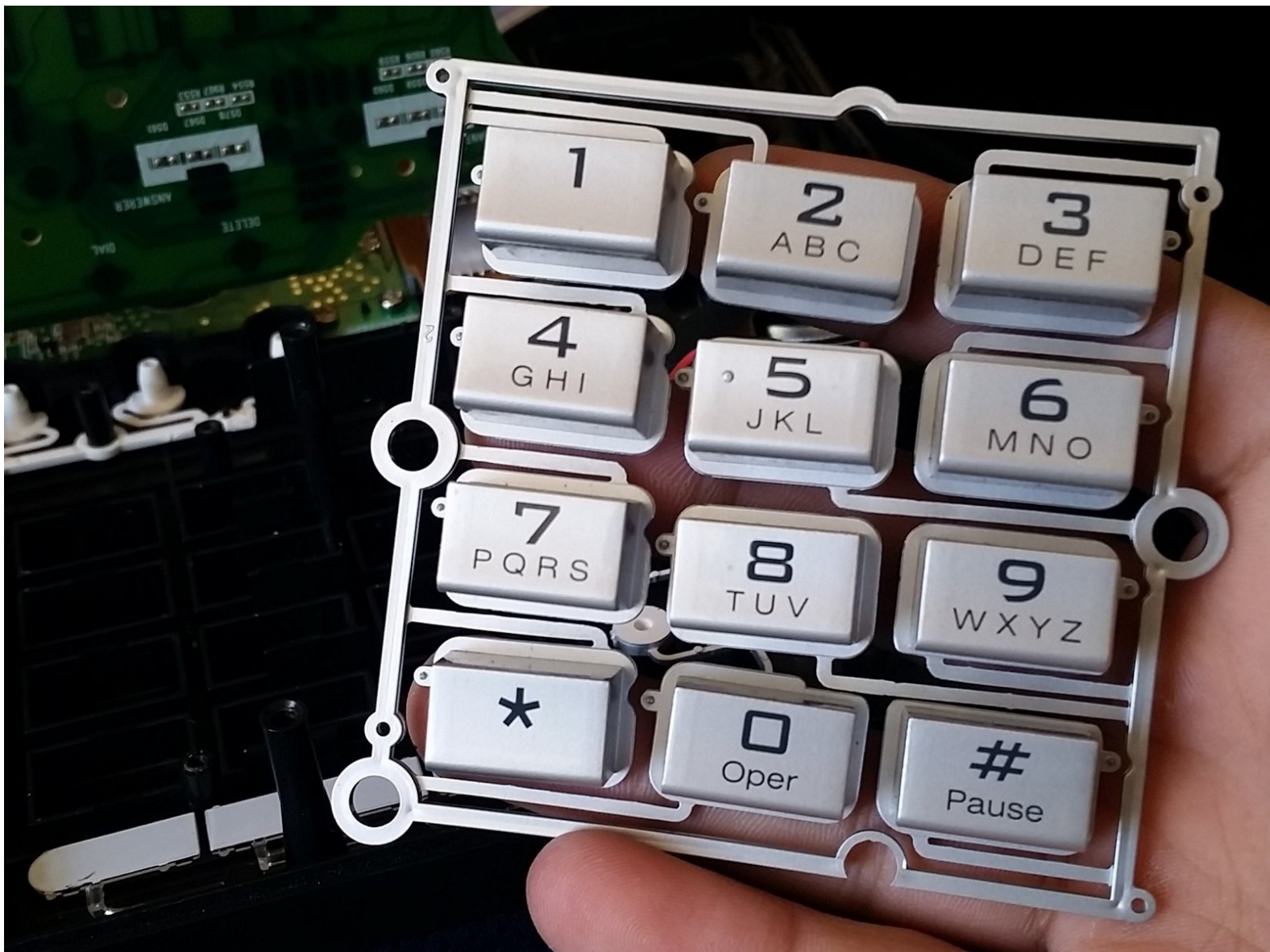




# RCA ViSYS 25424RE1 Keypad Replacement

Replace a damaged keypad on RCA ViSYS 25424RE1

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## INTRODUCTION

The RCA ViSYS 25424RE1 phone contains a once piece keypad for dialing phone numbers. This guide can be used to replace the keypad if you're experiencing issues with the buttons. These issues may be caused by using the keypad for a long period of time or by misuse. Using the list of tools and this step-by-step guide, the keypad is easy to replace.



### TOOLS:

- [Phillips #00 Screwdriver](#) (1)
  - [Tweezers](#) (2)
  - [iFixit Opening Tools](#) (1)
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## Step 1 — Base



- Remove the eight 11mm screws found on the bottom side of the base with a Phillips #00 screwdriver.

## Step 2

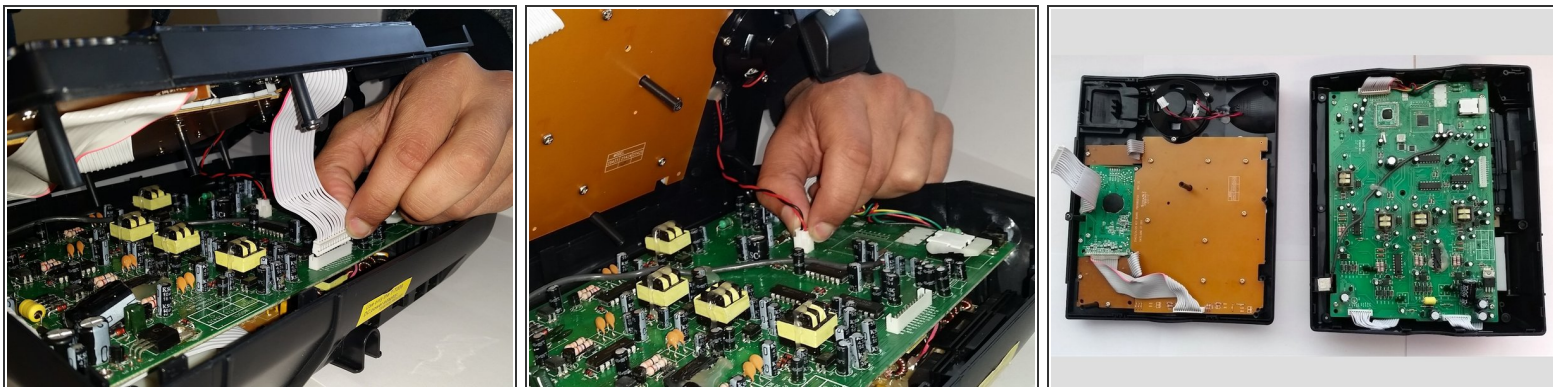


- Use a plastic opening tool to separate the back and front pieces.

⚠ Gently remove the back cover, because the wires are connected to each piece.

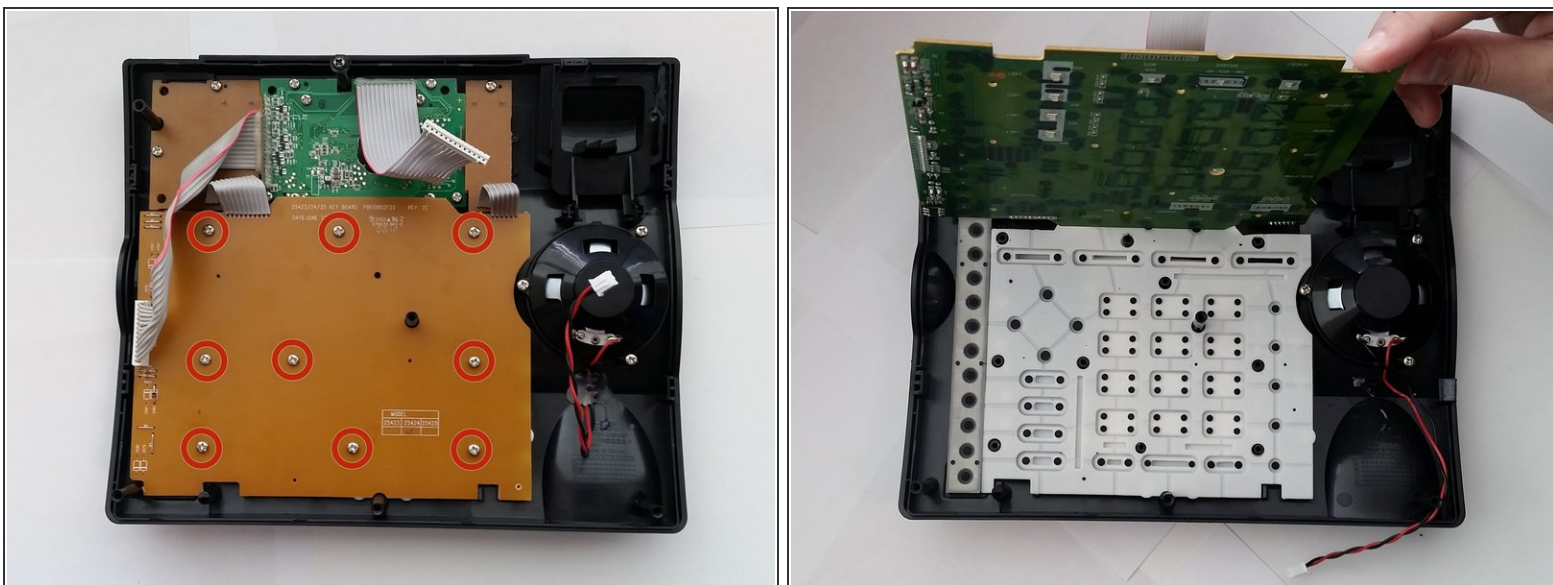


## Step 3



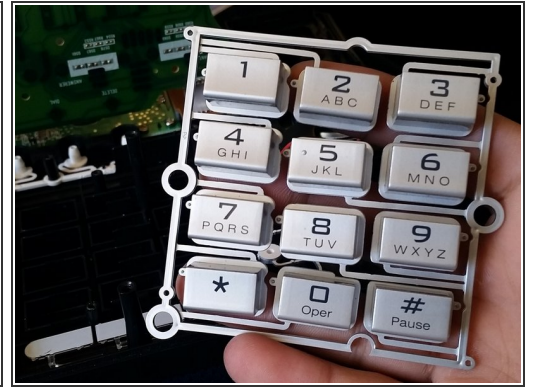
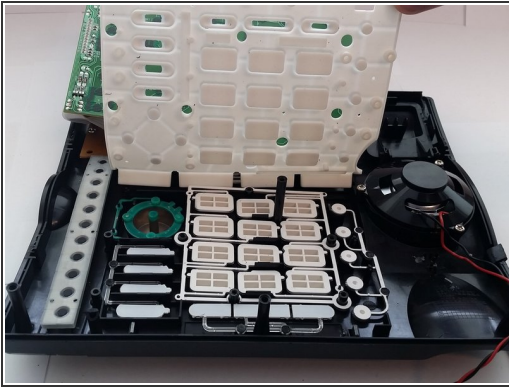
- Unclip the wires that connect the front piece to the circuit board on the back piece.

## Step 4 — Keypad



- Remove the nine 11mm screws from the board using a Phillips #00 screwdriver, in order to expose the keyboard pressure sensors.

## Step 5



- Lift the rubber keypad.
- Use a pair of tweezers to lift the number pad from both ends at the same time.

To reassemble your device, follow these instructions in reverse order.