



HP Photosmart Premium C309g TouchSmart Display Screen Replacement

The TouchSmart display screen serves as the main menu and is the only control on the machine aside from the power button.

Written By: Laura



INTRODUCTION

Replace the TouchSmart display screen on the front of the printer. This screen serves as the main menu and control of all the machine's functions. If the screen becomes unresponsive or physically damaged, it may need to be replaced.



TOOLS:

- [iFixit Opening Tools](#) (1)
 - [TR9 Torx Security Screwdriver](#) (1)
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Step 1 — TouchSmart Display Screen



- Open the top of printer. The printer should appear as shown.

Step 2



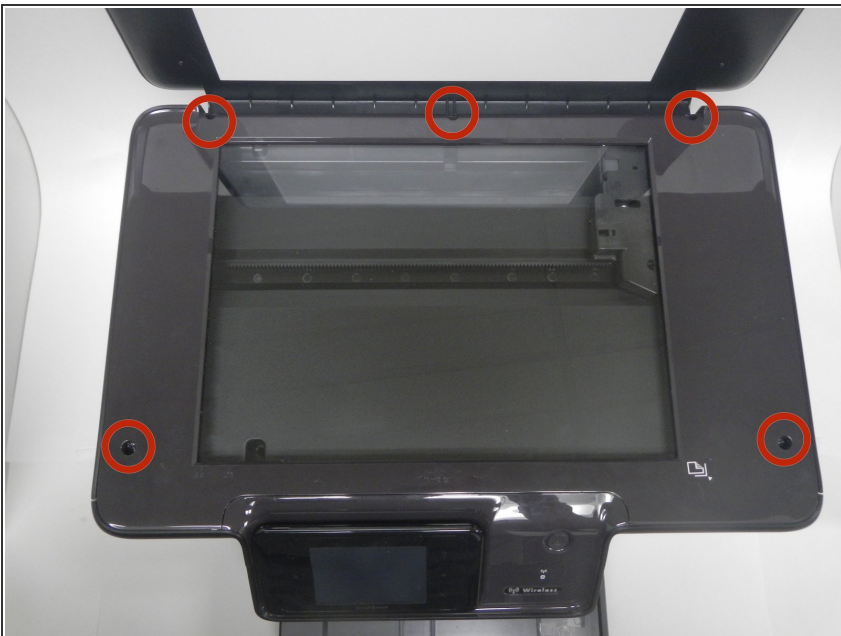
- Use the blue plastic opening tool to pry the trim pieces all the way around the printer.
- Loosen the pieces around the edges before pulling to remove from the printer.
- Pull the (4) trim pieces off and set them aside.

Step 3



- Using the blue plastic opening tool, pull from the middle and then slide back to remove the side panels.
- ⓘ The side trim pieces need to be removed before the front trim pieces.

Step 4



- Using the T9 Torx Security screwdriver bit, unscrew the five 12mm screws shown.

Step 5



- The scanner flap is attached by a clip that can be dislodged by pulling it gently away from the printer.
- Keeping the scanner flap upright, slide it toward the unattached clip in order to dislodge the second clip.
- Both clips will come unattached and you can set the scanner flap aside.

Step 6



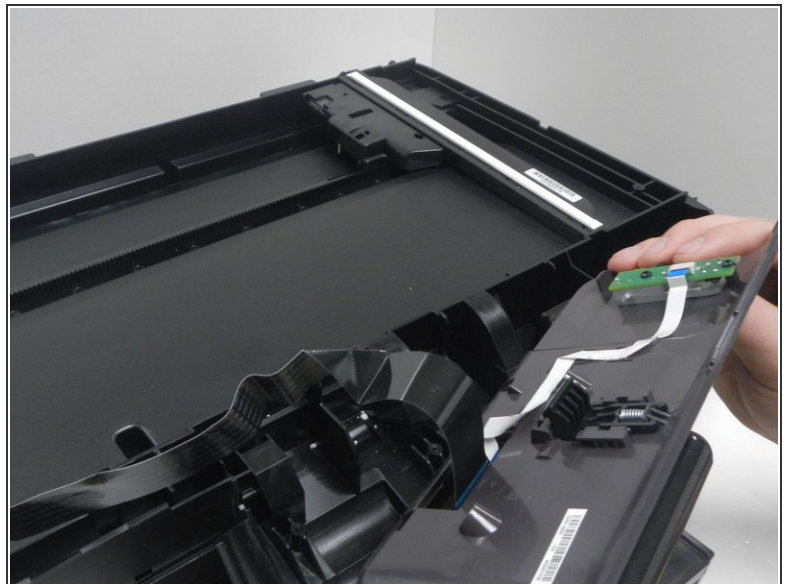
- Lift the scanner glass piece from the printer and set it aside.

Step 7




- Gently pull the display screen away from the printer.
- Locate & unscrew the two 12mm screws using the T9 Torx Security screwdriver bit.

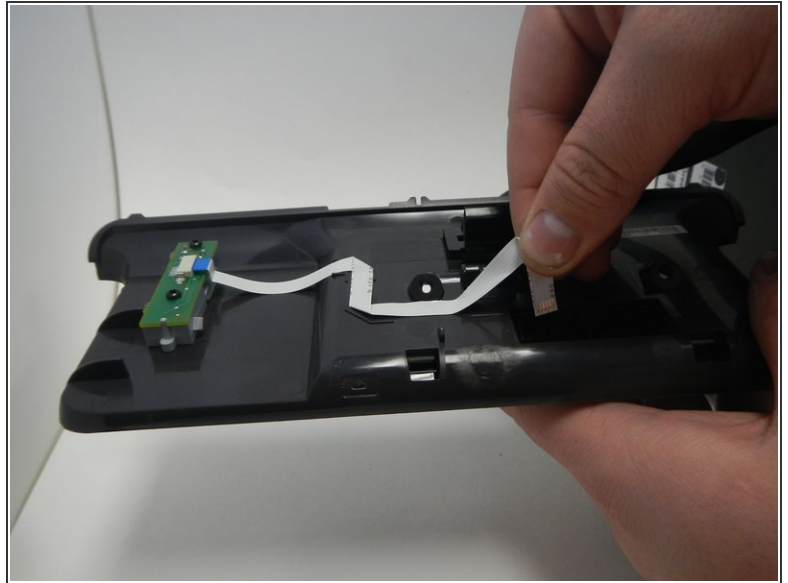
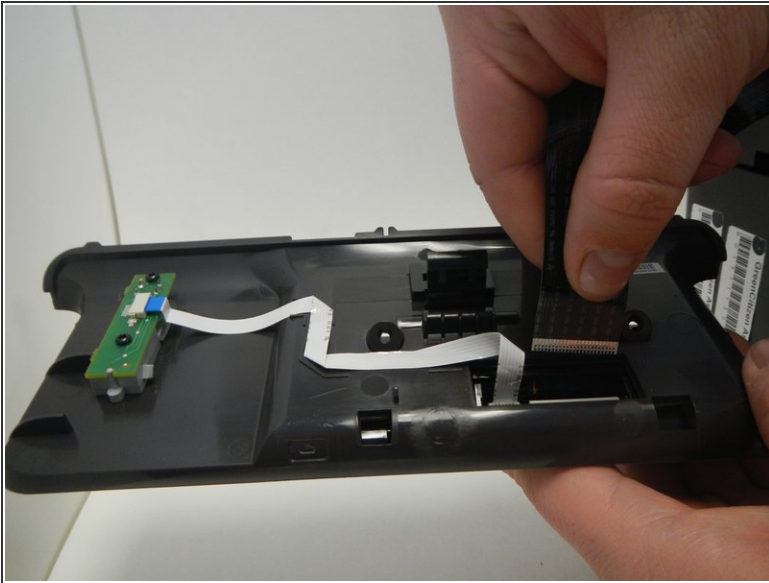
Step 8



- Place thumb and forefinger where shown and pull this piece away from the printer.

 Do not pull it away too hard. The piece is still connected by wiring ribbon.

Step 9



- Pull both wiring ribbons out from the display screen piece. This will separate the piece from the printer.
- ⓘ Use tweezers if necessary.

Step 10



- Push forward and down to release the retaining piece. This will detach the display screen from the front panel.

Step 11



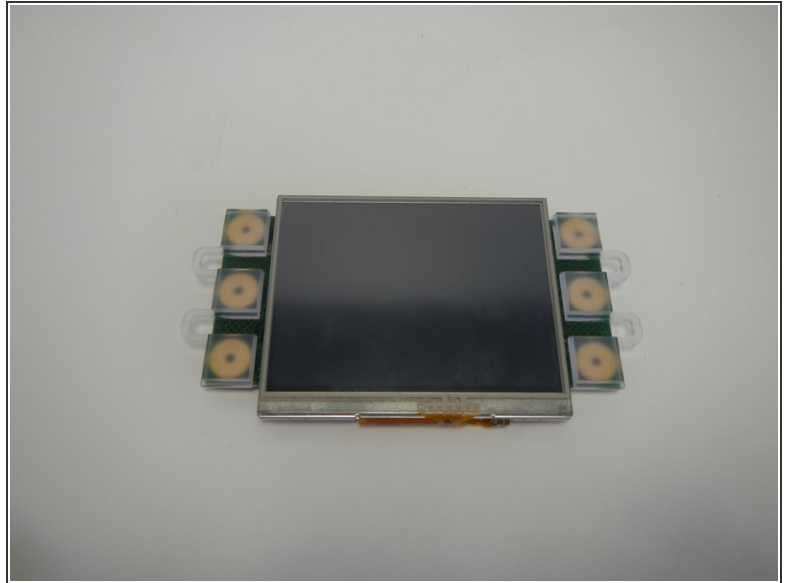
- Set the display screen face down.
- Locate and unscrew all four 12mm screws on the back of the display screen using the T9 Torx Security screwdriver bit.

Step 12



- Lift the back of the display screen to remove it.

Step 13



- Place hands as shown and push with your thumbs to detach the plastic from the screen.

To reassemble your device, follow these instructions in reverse order.