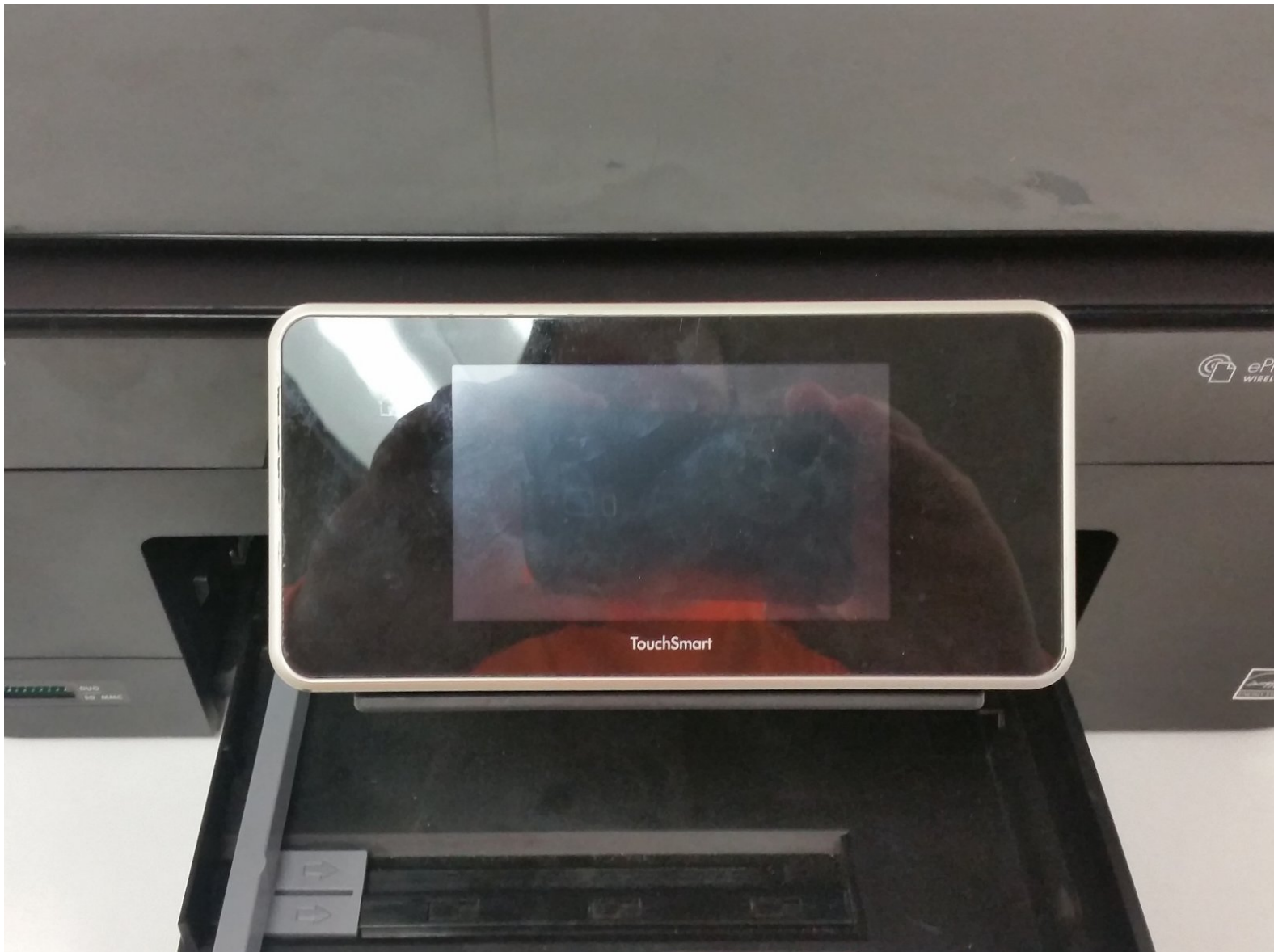# HP Photosmart Premium e-All-in-One C310a Touch Pad Replacement

This guide will show you how to replace the TouchSmart touch pad that controls the major functions of the printer.

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## INTRODUCTION

This touch pad is the main interface for the printer, giving access to the settings, maintenance tools, and printing options.

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## 🔧 TOOLS:

- T10 Torx Security Bit Screwdriver (1)
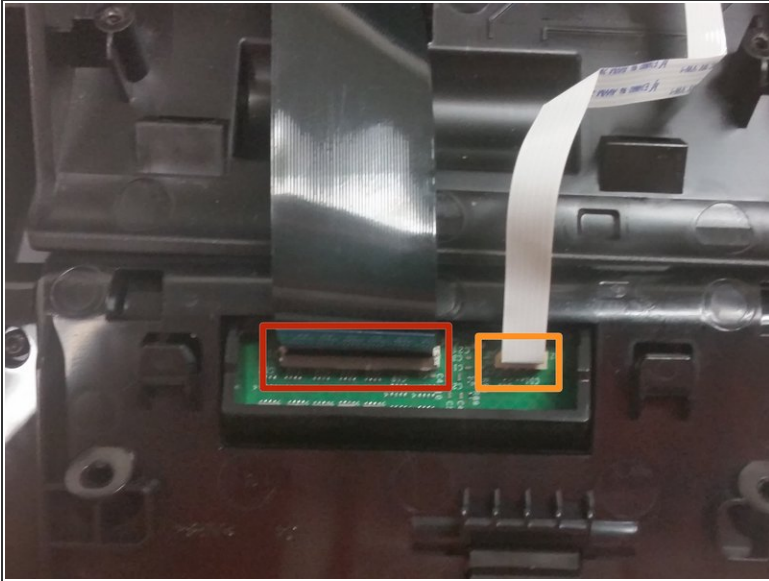
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## Step 1 — Remove the Mounting Screws



- Tilt the touchscreen as far forward as possible.

- Remove the two (2) 15mm T-10 Torx screws from behind the screen.

## Step 2 — Separate the Touchpad from the Printer



- Once the screws are removed, apply a steady upward force on the front bottom corners of the screen until it pops loose.

- ⚠ Be careful to not move the screen too far from the printer before disconnecting it. You may damage the connections within the printer if you do.

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## Step 3 — Disconnect the Ribbon Cables



- Before removing the ribbon cable, flip the black bar up to unlock the cable. Grab the blue area of the cable near the connector and pull straight out of the socket.

- Pull this plug straight out of the socket slowly.

⚠️ Be careful when pulling out these ribbon cables. If you pull too hard or don't unlock the cable, you can damage the connection.

## Step 4 — Remove the Touchpad



● Once the ribbon cables have been removed, your screen should be free of the printer.

To reassemble your device, follow these instructions in reverse order.