

Sony Xperia E - Password Removal Firmware Update

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INTRODUCTION

If you forgot your Password, PIN, Pattern and you can't enter into the phone menu with your Google account or if your phone freeze or can't start normally, you must do a Firmware Update from Sony PC Companion.

This will fully reset your phone (will erase all your personal data!!!) and will install the latest firmware version, available for your Xperia E.

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[video: http://youtu.be/u47fAYa0a4w]

Step 1 — Sony Xperia E - Password Removal Firmware Update



• First you can try to enter into the phone menu with your Google account, registered from before on this phone.

A Your must be in range of WiFi network, used before with this phone.

Step 2



- Search and download Sony PC Companion or use the link below.
- Sony PC Companion



Install Sony PC Companion in your PC.

Step 4



- From here you can update your firmware, but when you connect the phone, it must be switched on and not in security or password screen.
- We will start "Support Zone" because from here we can flash the phone from switched off state regardless of whether there is a password.
- Now start "Phone / Tablet Software Update".

Sony PC Companion Sony PC Companion No phone / tablet connected PC Companion settings How to context Logidar bane tablet	SoryRC Companion SoryRC Companion No phone / tablet connected Per SorgRC P	Sony PC Companion (X) Device Software Update 1. Sony PC Companion S Journal S Internation
Story RC Comparison 20 Computer system requirements		Personal data will be lost Personal data Personal data will be lost Personal data Personal data will be lost Personal data Person
	and and and a second	Back Continue

Connect your laptop to power supply since the update of your phone will take some time.

- Now choose "repair my phone / tablet". By this way you can fully erase your phone and remove any security password, PIN etc., or change firmware if your phone have OS problem and can't be powered on correctly.
- ↑ This is your last warning about losing your personal data.

Step 6

Sony PC Companion				Sony PC Companion
Device Software Update				Device Software Update
1. Start	2. Prepare	3. Update	4. Finish	1. Start 2. Preoare 3. Update 4. Finish
	Preparing computer	for software update		Soly PC Companion Battery level Battery level For a Your phone / tablet must be at least 80% charged for the update to proceed safely. Use Verify the battery level icon displayed on top of the screen in your phone / tablet. Verify the battery level is below 80%, or if you are unsure about the exact battery level, charge your phone / tablet now (either through the computer using a USB cable, or via the power outlet). Once the battery level is above 80%, tick the box below and click Next to continue. If the battery level is above 80%, tick the box below and click Next to continue. If the battery level is above 80%, tick the box below and click Next to continue. If you finist Cancel Next
			4 <mark>.</mark>	I have read and understood the information above. Tick the box and press Continue.
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PC Companion will download some files to prepare your PC for software update

A Your phone must be at last 80% for the update to proceed safely!



Select the model of your phone.

Step 8



- The USB cable must be connected only to the PC.
- Turn off the phone.
- Press and hold the Volume Down button while plugging the cable into your phone.
- Once connected, PC Companion will download necessary firmware and will upload it to your phone.



- Your PC must recognize your phone like SOMC Flash Device.
- If you have a problem with drivers (your PC can't recognize your phone), search in the internet for "S1Boot Fastboot" drivers or use the link below.
- Android WinUSB drivers

Step 10



• When PC Companion finished with update process, disconnect the phone and switch it on.



- Now your phone is in factory condition, with erased custom data, without password protection and with the last firmware, available for the model.
- •
- Did you do it successfully?
- Please SUBSCRIBE to my channel ツ

To reassemble your device, follow these instructions in reverse order.