



Polycom SoundStation Button Pad Replacement

Follow this guide to replace or adjust unresponsive buttons on your phone.

Written By: Cali Nowak Credit



INTRODUCTION

Replacing or adjusting the unresponsive buttons will allow you to use the phone properly if it seems that the buttons are stuck or damaged.



TOOLS:

- [Phillips #00 Screwdriver](#) (1)
-

Step 1 — Back Housing



- Flip the device over. Using a Phillips #00 screwdriver, remove the black 10mm screw on each three legs of the phone.
- Using a Phillips #00 screwdriver, remove the two silver 7mm screws as pictured.

Step 2



- Gently lift and separate the back housing from the rest of the device. Now you've got the back housing off!

Step 3 — Button Pad



- Remove the rubber keyboard.

To reassemble your device, follow these instructions in reverse order.