



# Sony DualSense Controller Front Case Replacement

Follow this guide to replace the front case on...

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# INTRODUCTION

Follow this guide to replace the front case on a Sony PlayStation 5 DualSense controller.

**Note:** This guide is for DualSense controllers with an FCC ID ending in **1**. Check the back of your controller to verify your model. If yours ends in **A**, there will be differences in the internal design.

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## TOOLS:

1 x Opening Picks (1)

Spudger (1)

Phillips #00 Screwdriver (1)

Tweezers (1)

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### Step 1 — Unclip the right end of the middle trim



 **Disconnect and power down your controller before you begin.**

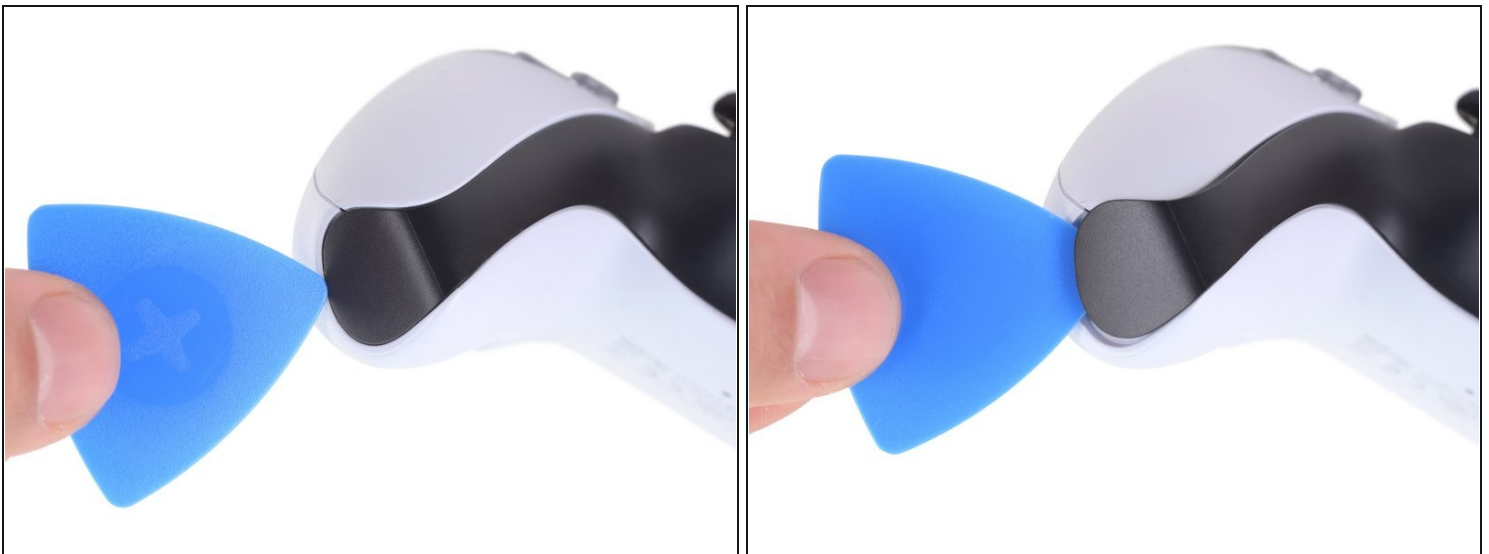
- Insert an opening pick underneath the middle trim at the bottom-right corner of the controller to release the clips securing it to the case.

## Step 2 — Unclip the lower-right edge of the middle trim



- Slide the opening pick along the lower-right edge of the middle trim to release the clips securing it to the case.

## Step 3 — Unclip the left end of the middle trim



- Insert an opening pick underneath the middle trim at the bottom-left corner of the controller to release the clips securing it to the case.

#### Step 4 — Unclip the lower-left edge of the middle trim



- Slide the opening pick along the lower-left edge of the middle trim to release the clips securing it to the case.

#### Step 5 — Remove the middle trim



- Use your fingers to lift up the bottom edge of the middle trim to release the remaining clips.
- Lift the middle trim over the joysticks to remove it.

## Step 6 — Remove the L1 button



- Insert the flat end of a spudger into the gap above the **L1** button.
  - ① Cover the button with your [thumb](#) to prevent it from ejecting across the room.
- Pry upward to remove the **L1** button.

## Step 7 — Remove the R1 button



- Insert the flat end of a spudger into the gap above the **R1** button.
  - ① Cover the button with your [thumb](#) to prevent it from ejecting across the room.
- Pry upward to remove the **R1** button.

## Step 8 — Remove the rear case



- Use a Phillips screwdriver to remove the two 6.4 mm screws securing the bottom corners of the lower case.

## Step 9



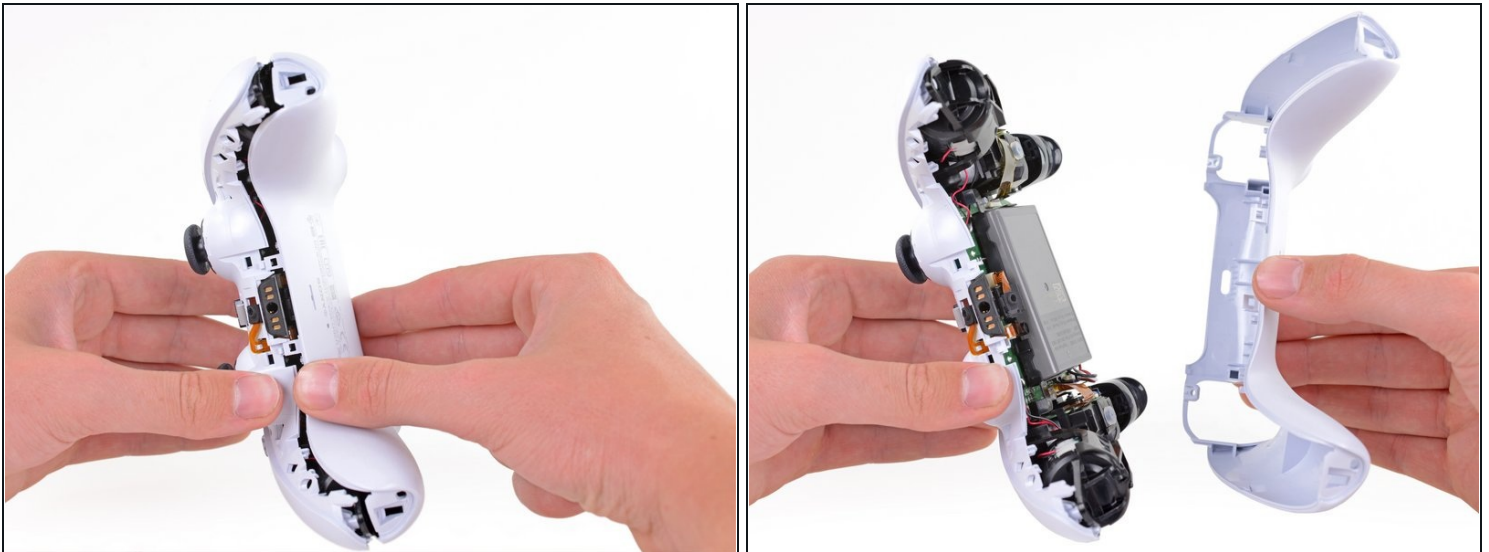
- Use a Phillips screwdriver to remove the two 6.4 mm screws behind the **L1** and **R1** buttons.

## Step 10



- Use the pointed edge of a spudger to unclip the two clips on either side of the headset jack.

## Step 11



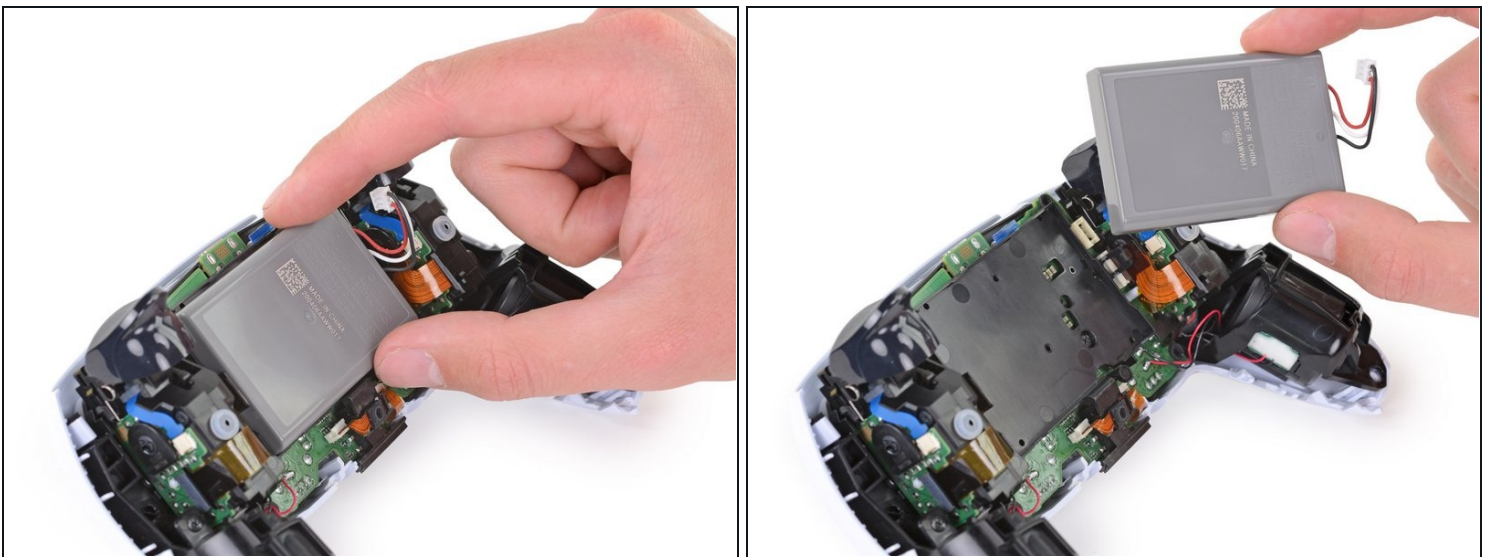
- Remove the rear case.
- ⓘ On some revisions, the rear case is held with two more clips next to the previously removed bumpers. If the rear case doesn't open without force, check for those clips.

## Step 12 — Disconnect the battery



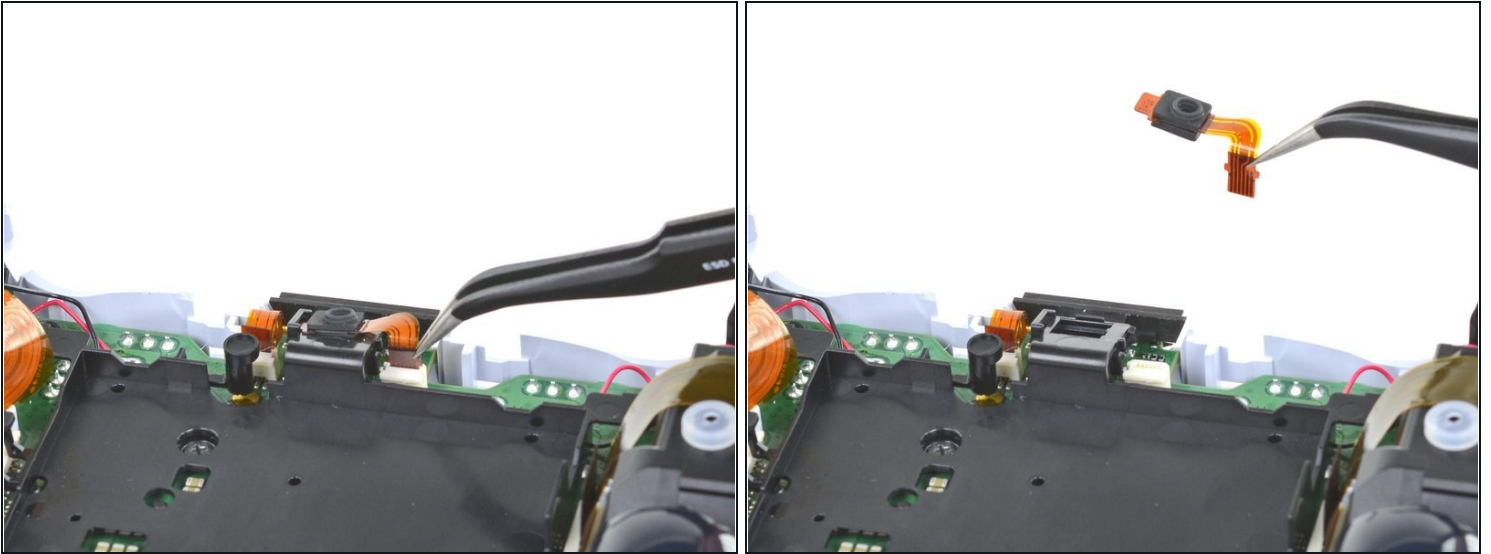
- Use a pair of tweezers or your fingers to disconnect the battery from the motherboard.  
⚠ Grip the connector, not the wires, when disconnecting.

## Step 13 — Remove the battery



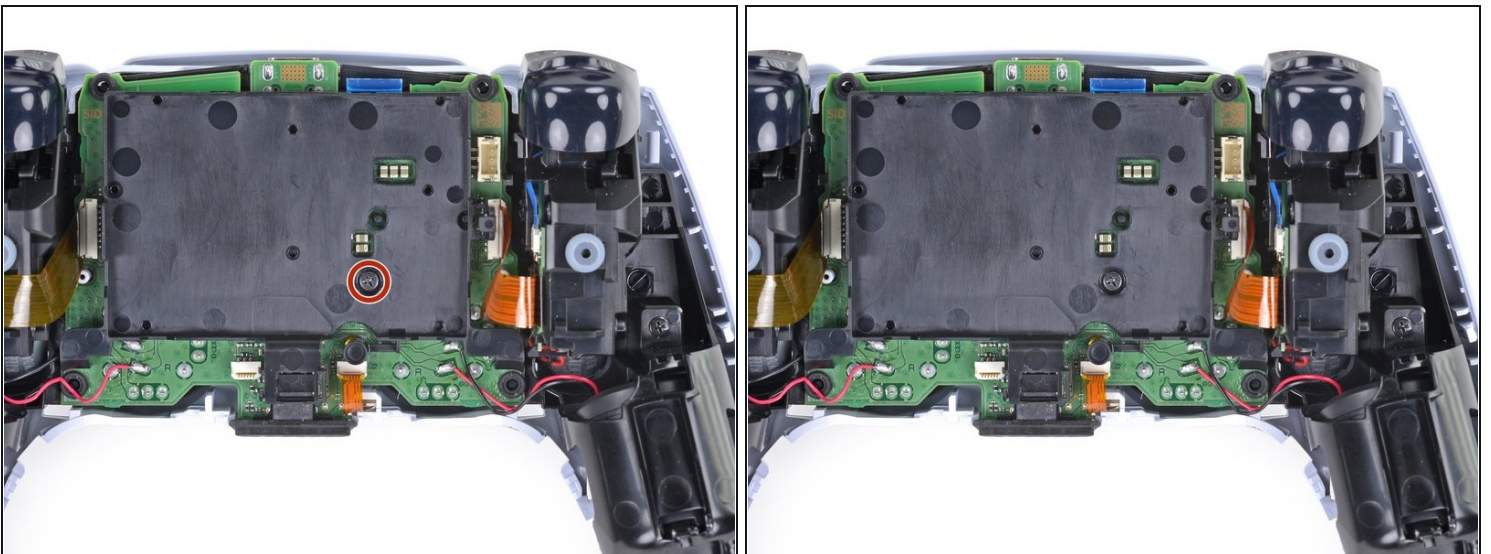
- Lift the battery straight out of the battery bracket.

## Step 14 — Remove the lower microphone



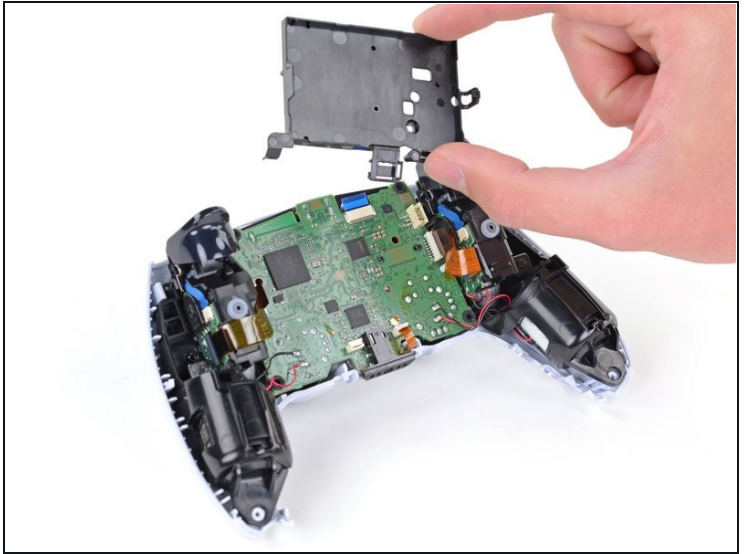
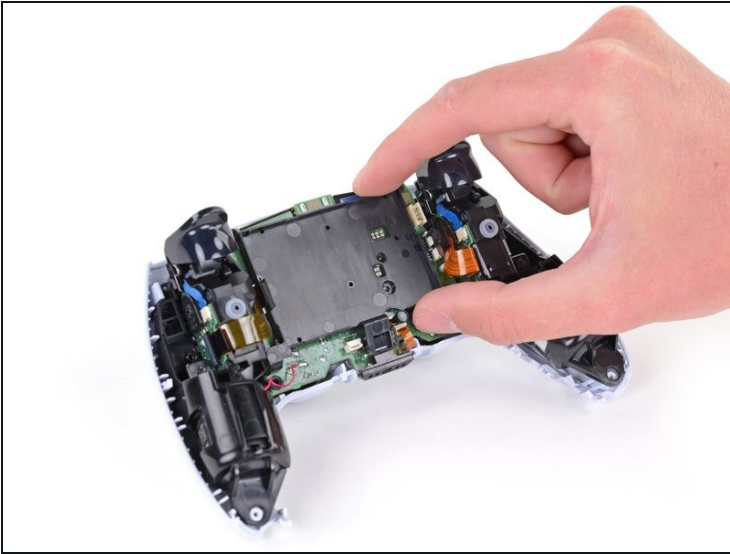
- Grab the lower microphone ribbon cable pull tab with your fingers or a pair of tweezers and disconnect it from the motherboard.

## Step 15 — Remove the battery bracket



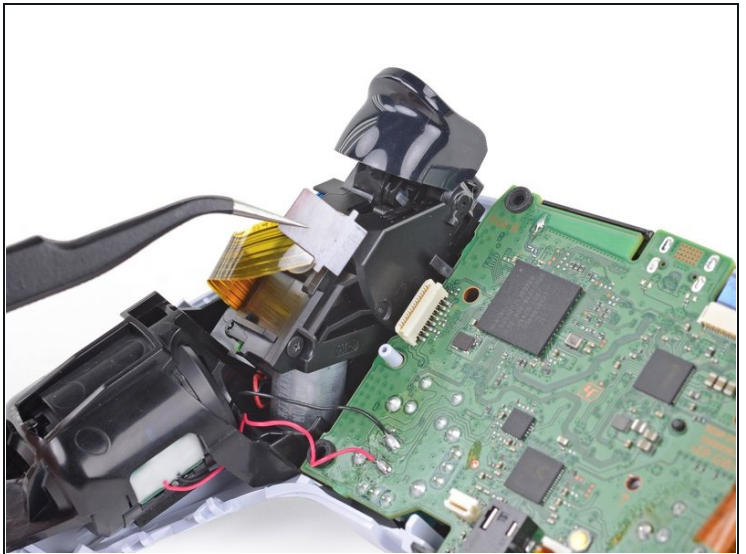
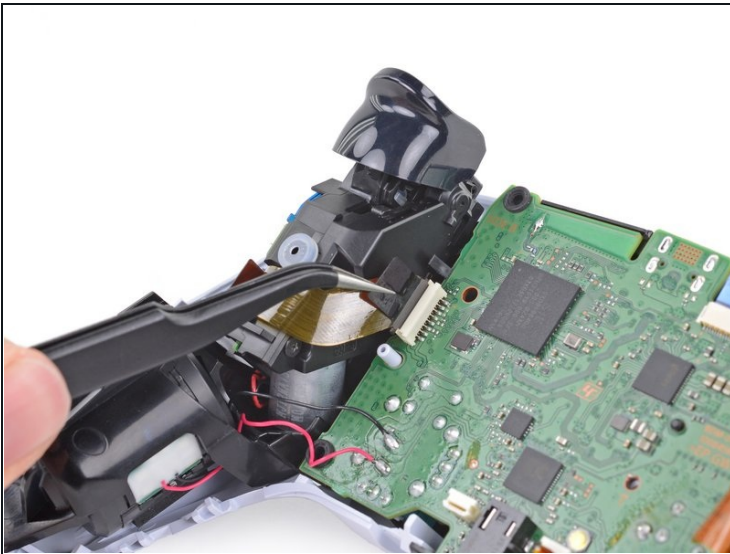
- Use a Phillips screwdriver to remove the 6.4 mm screw securing the battery bracket.

## Step 16



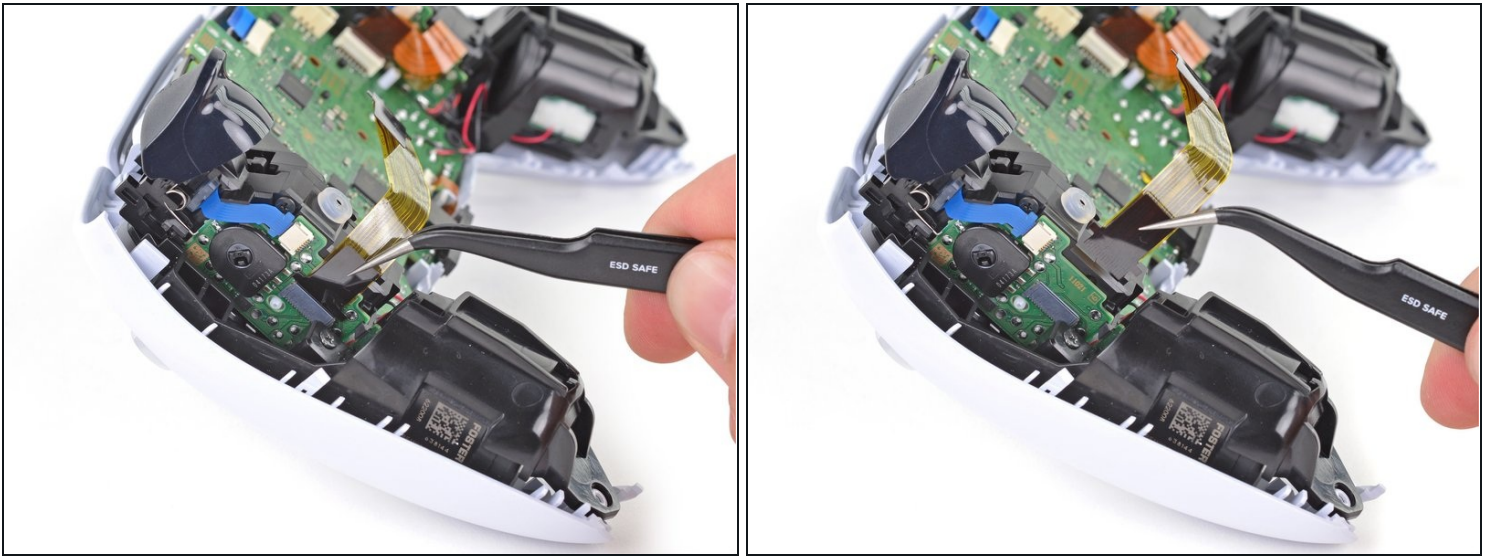
- Lift the battery bracket out of the motherboard.

## Step 17 — Disconnect the right trigger assembly



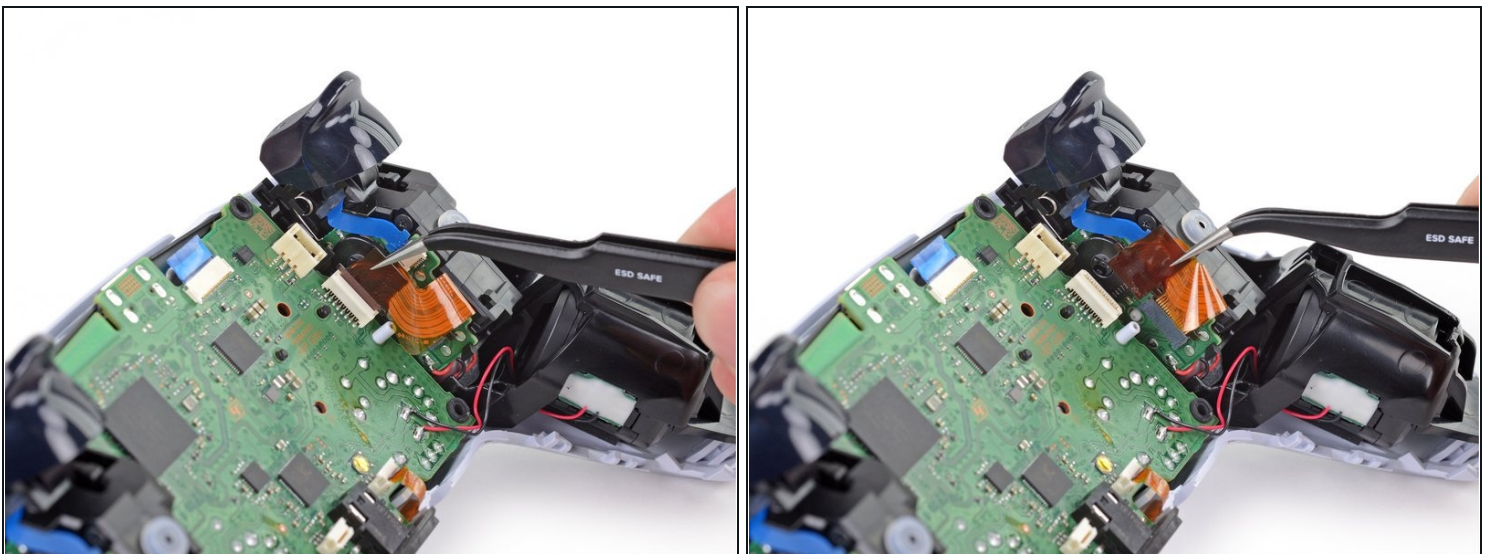
- Grip the right trigger assembly ribbon cable pull tab with a pair of tweezers or your fingers and pull up to disconnect it from the motherboard.
  - ⓘ Do not completely remove the ribbon cable yet.

## Step 18



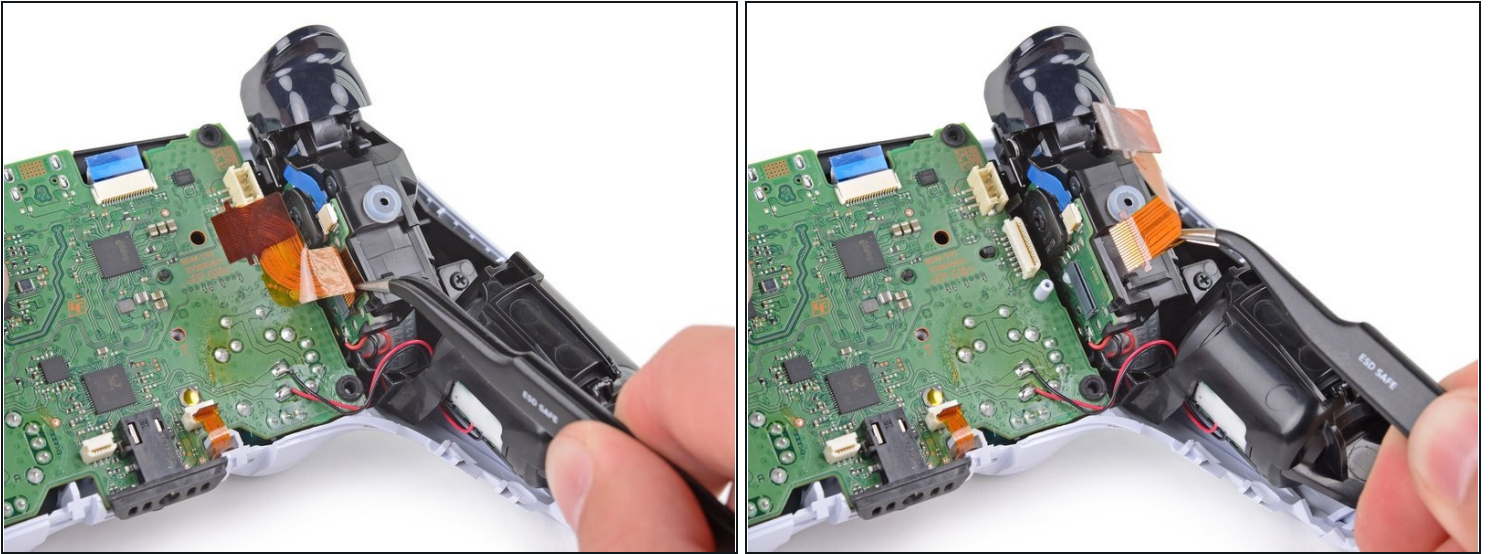
- Grip the right trigger assembly ribbon cable pull tab with a pair of tweezers or your fingers, and pull up to disconnect it from the trigger assembly.
- Remove the ribbon cable.

## Step 19 — Disconnect the left trigger assembly



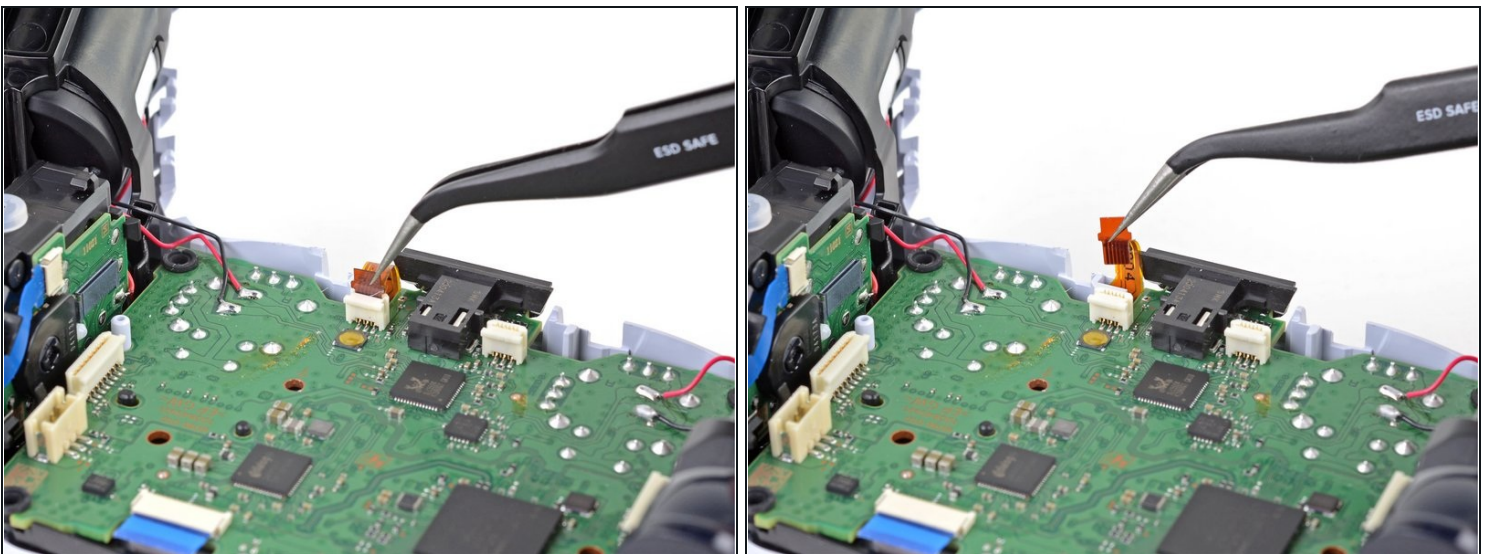
- Grip the left trigger assembly ribbon cable pull tab with a pair of tweezers or your fingers and pull up to disconnect it from the motherboard.
- ① Do not completely remove the ribbon cable yet.

## Step 20



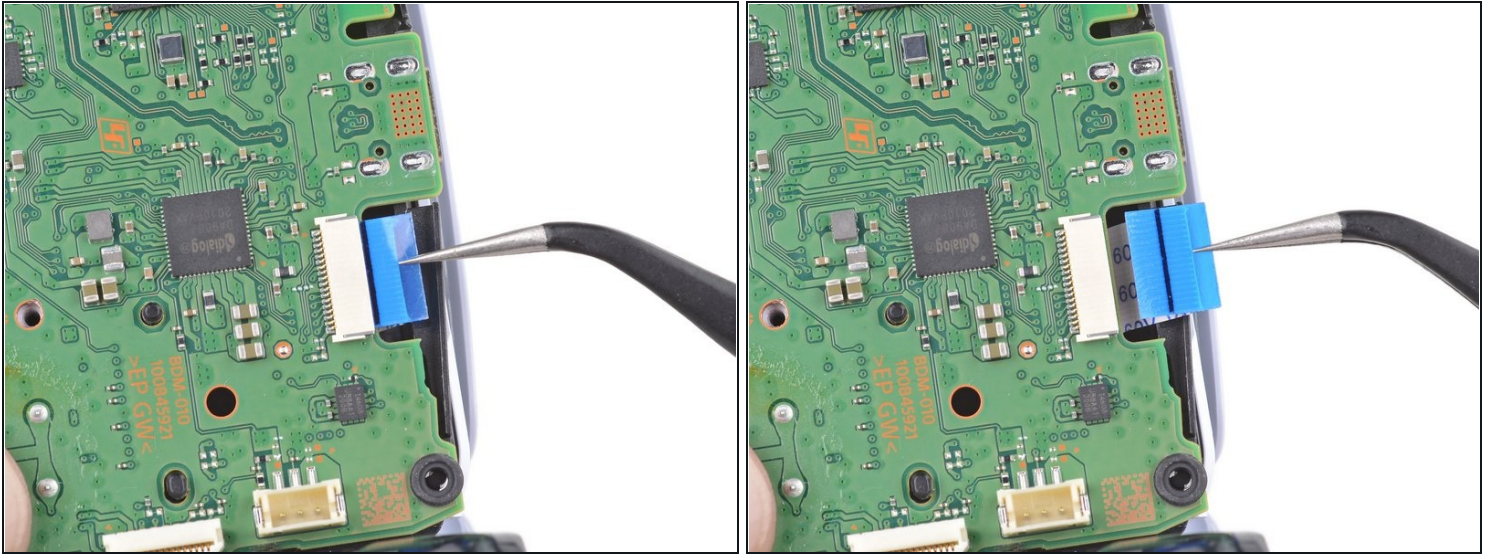
- Grip the left trigger assembly ribbon cable pull tab with a pair of tweezers or your fingers, and pull up to disconnect it from the trigger assembly.
- Remove the ribbon cable.

## Step 21 — Disconnect the upper microphone



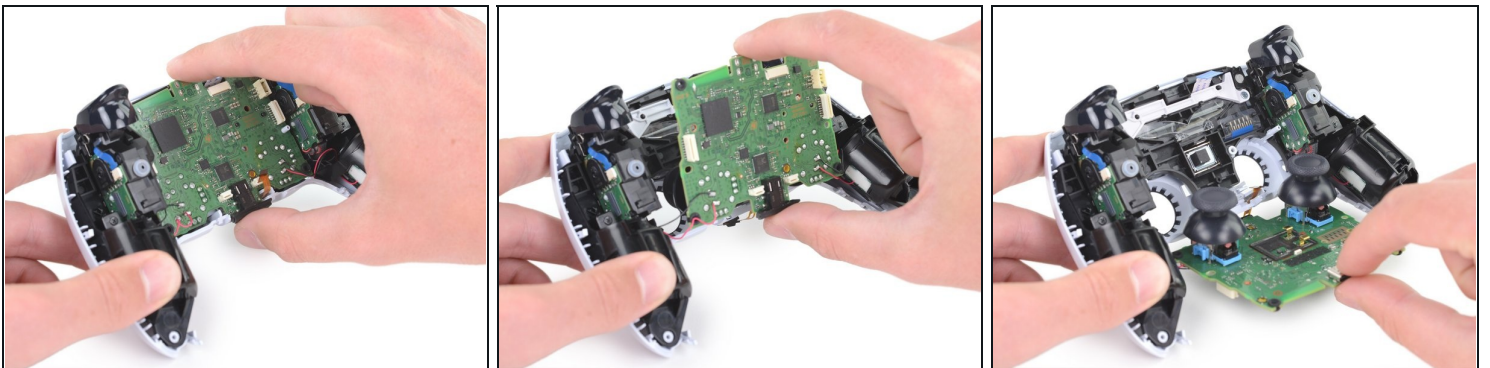
- Use a pair of tweezers or your fingers to grip the upper microphone ribbon cable pull tab, and pull up to disconnect it from the motherboard.

## Step 22 — Disconnect the touchpad



- Use a pair of tweezers or your fingers to grip the touchpad ribbon cable pull tab, and pull it straight out of the motherboard connector.

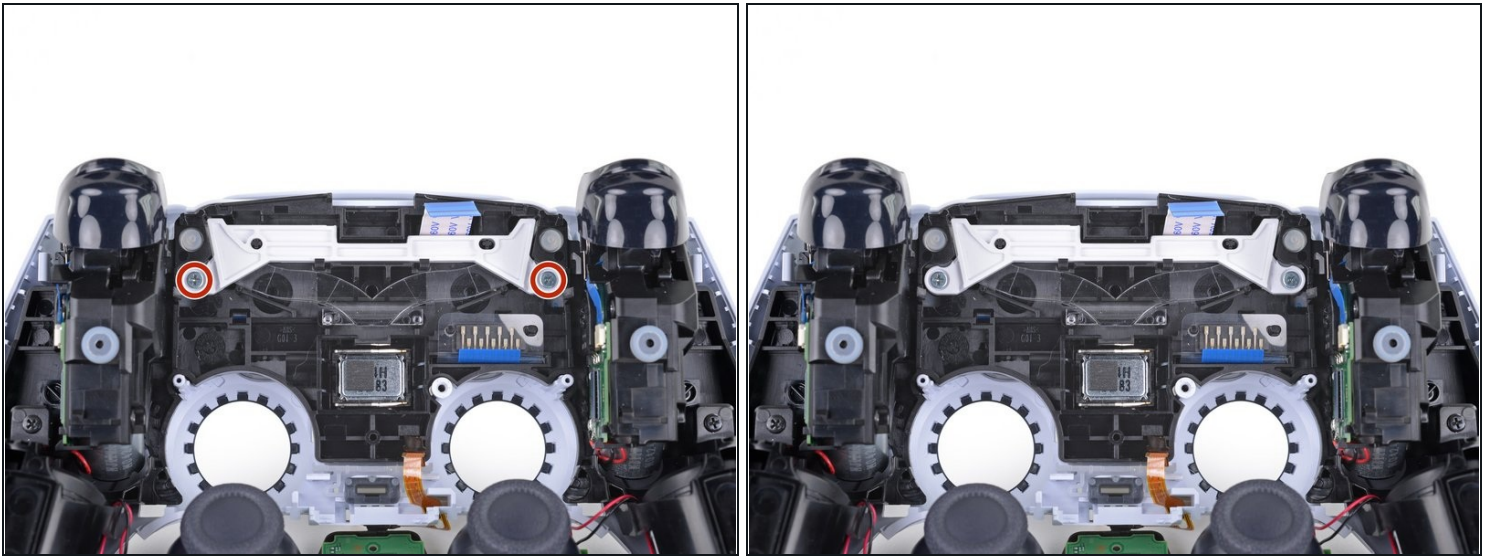
## Step 23 — Lift out the motherboard



- Carefully guide the joysticks through the front case and lift the motherboard out.

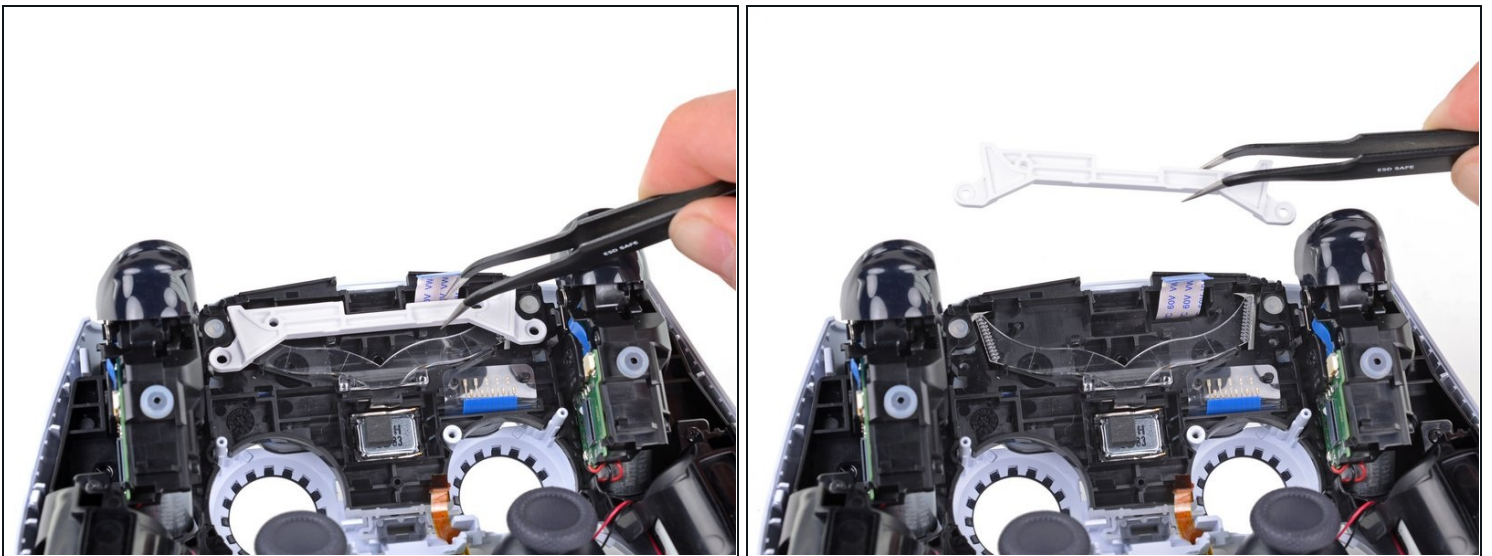
**⚠ Do not completely remove the motherboard.** There are four soldered wires tethering the motherboard to the vibrator motors.

## Step 24 — Remove the light guide



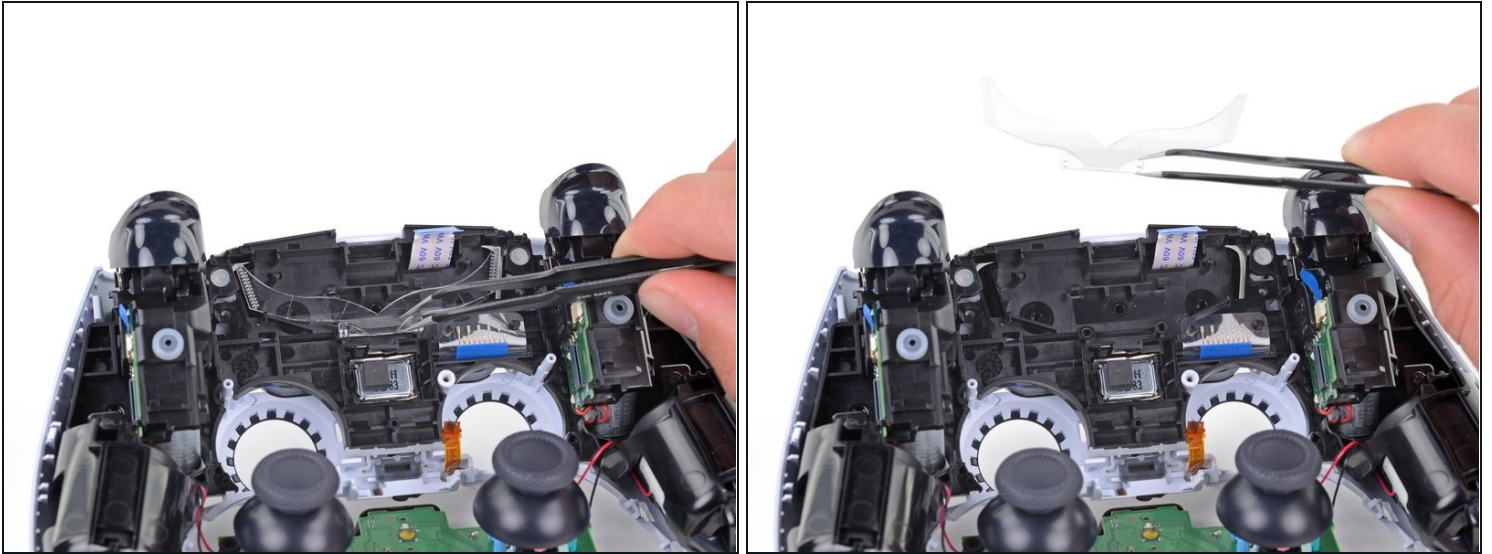
- Use a Phillips screwdriver to remove the two 8.5 mm screws securing the light guide.

## Step 25



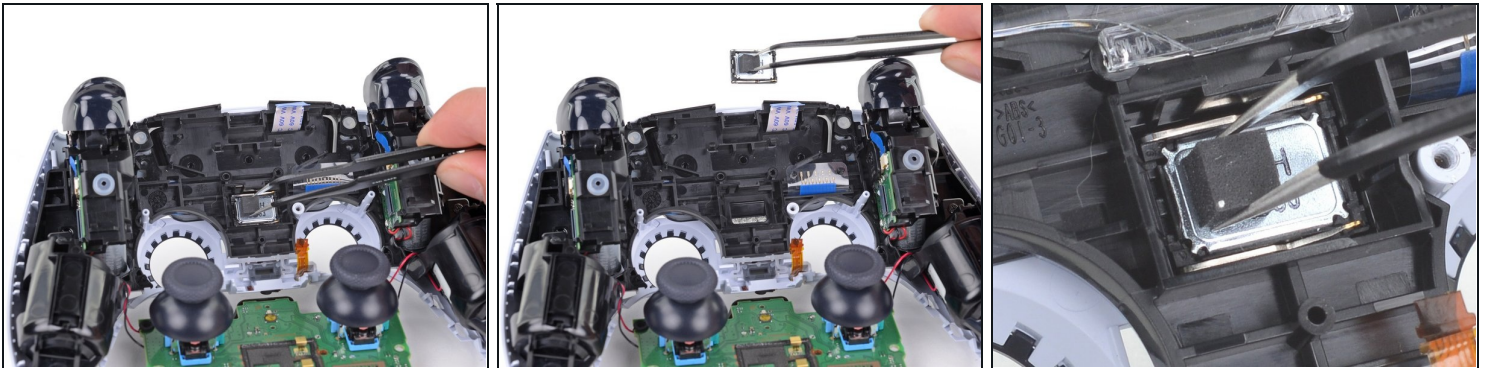
- Use a pair of tweezers or your fingers to remove the light guide bracket.

## Step 26



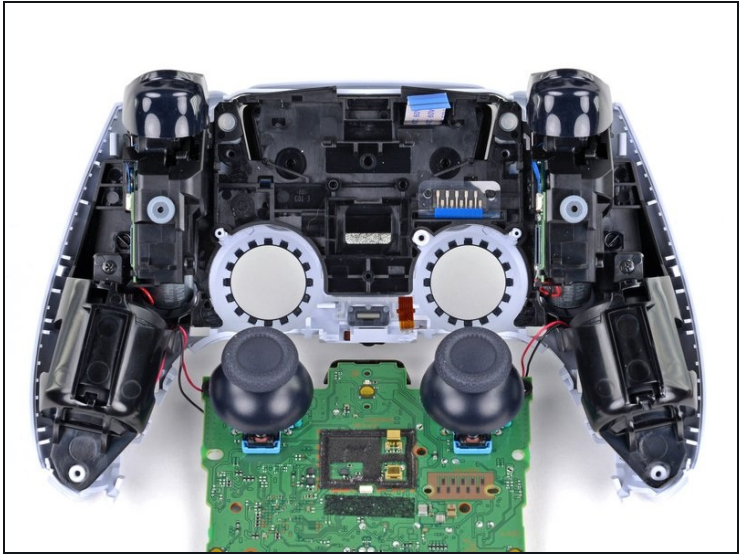
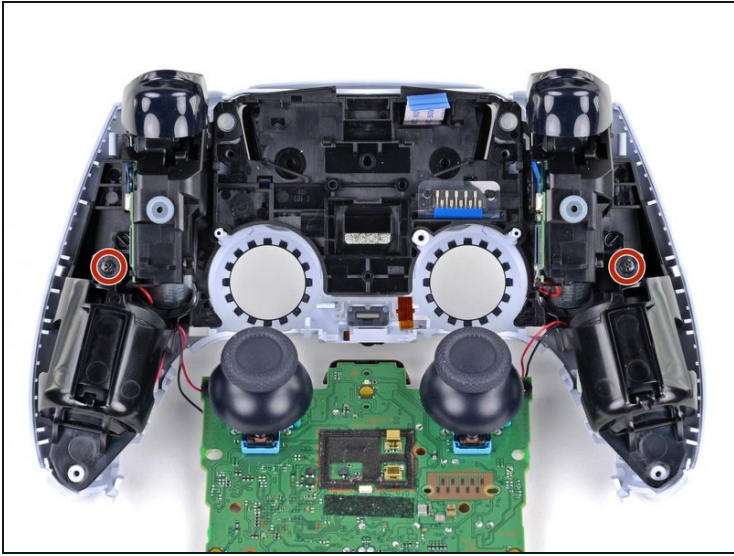
- Use a pair of tweezers or your fingers to remove the light guide.

## Step 27 — Remove the speaker



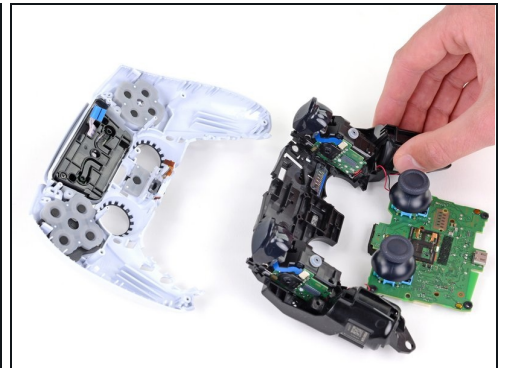
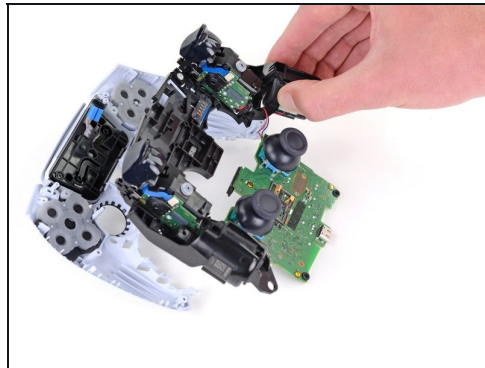
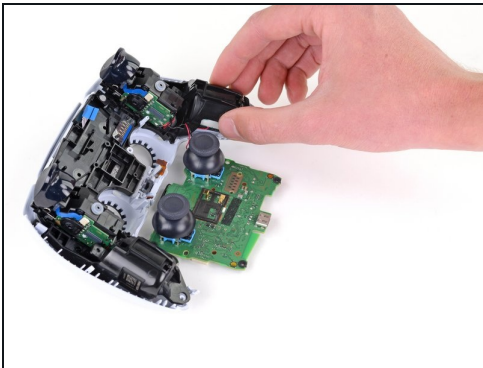
- Use a pair of tweezers to remove the speaker from the midframe.
- ☒ Be sure to reinstall the speaker in the correct orientation with the foam pad on the left side and the gold [contact points](#) on the right.

## Step 28 — Remove the midframe



- Use a Phillips screwdriver to remove the two 6.4 mm screws securing the midframe to the front case.

## Step 29

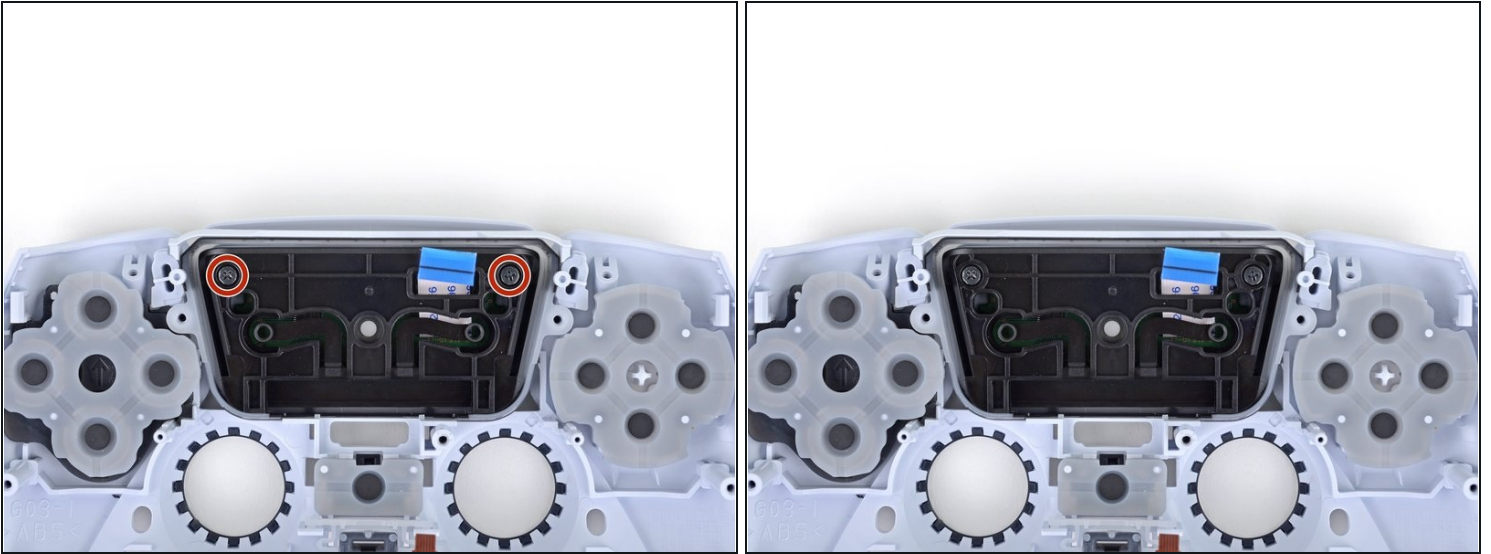


- Carefully lift the midframe and motherboard up and out of the front case.

⚠ Be careful not to strain the vibrator motor wires.

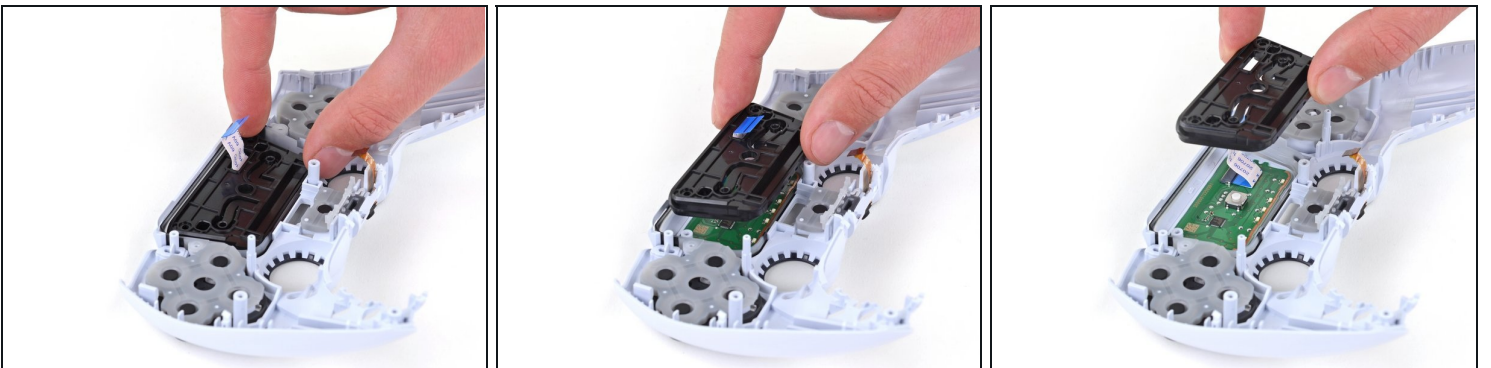
- ☑ During reassembly, feed the touchpad's ribbon cable back through its rectangular opening in the midframe.

## Step 30 — Remove the touchpad



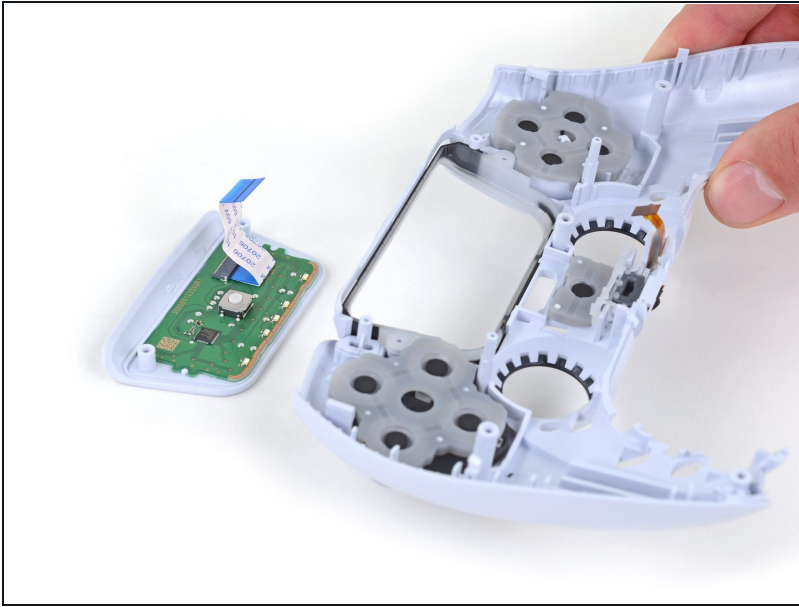
- Use a Phillips screwdriver to remove the two 6.4 mm screws securing the touchpad bracket to the touchpad.

## Step 31



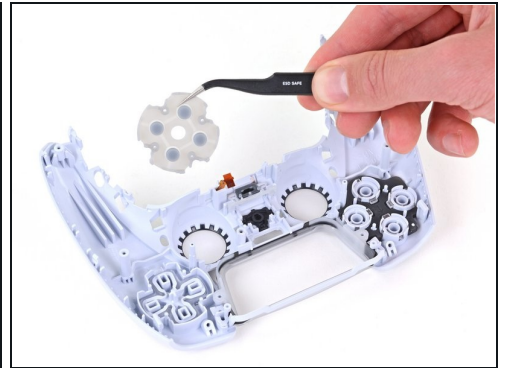
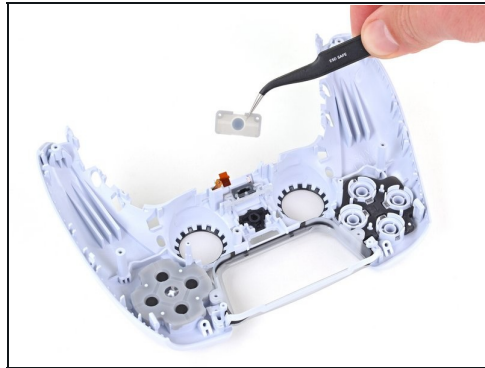
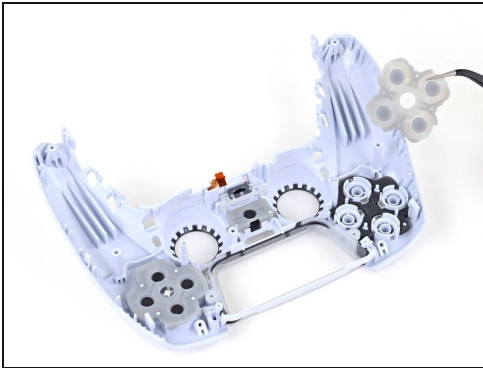
- Lift the touchpad bracket straight up off the front case.
- ☒ Feed the ribbon cable back through the rectangular slot in the bracket during reassembly.

## Step 32



- Lift the front case up off of the touchpad.

## Step 33 — Remove the conductive silicone rubber



- Use a pair of tweezers or your fingers to remove the three conductive silicone rubber pads from the inside of the front case.

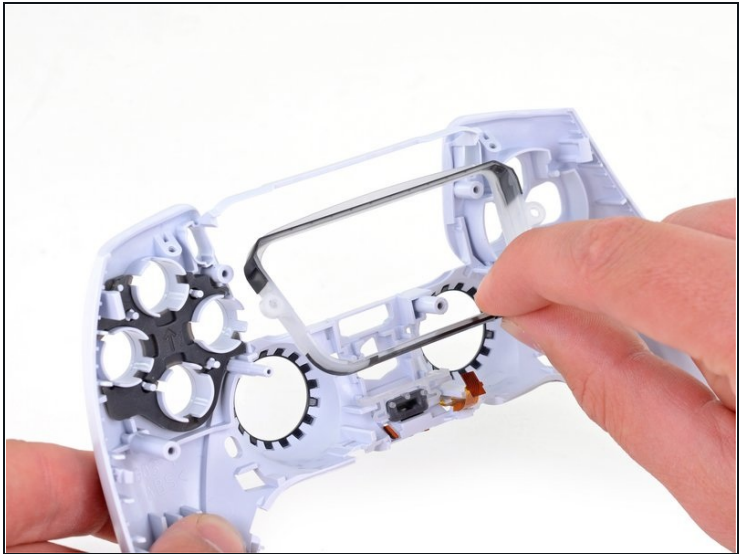
ⓘ The buttons are resting loose in the front case.

### Step 34 — Remove the buttons



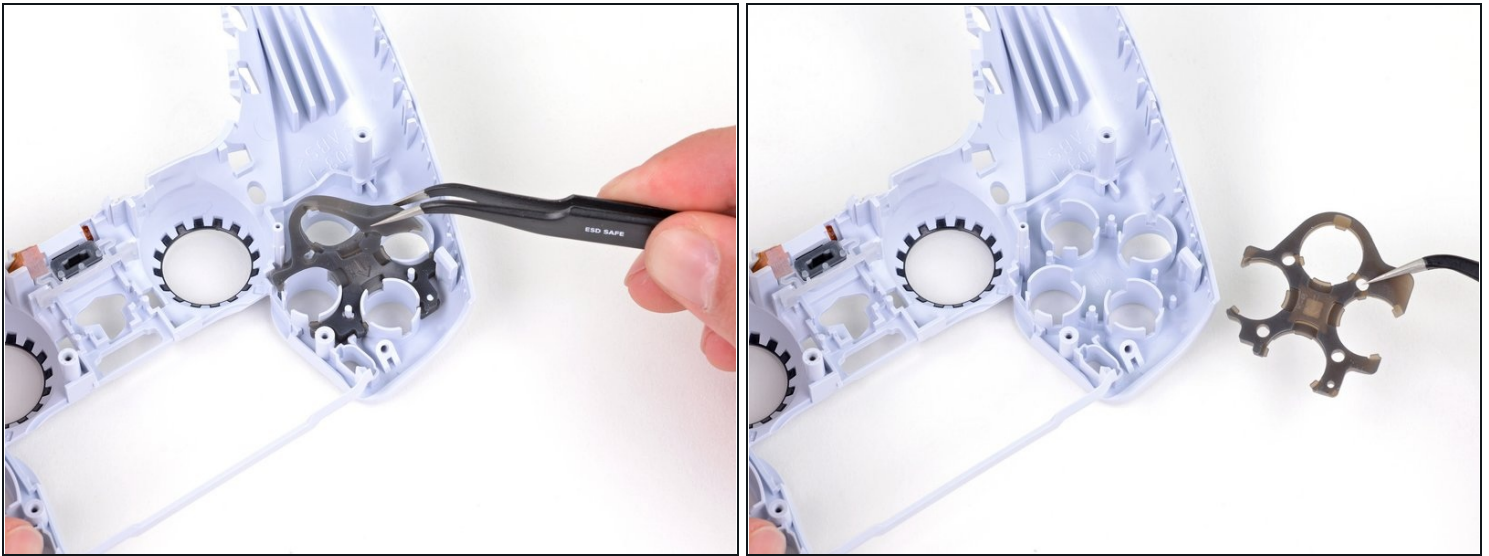
- Hold the front case close to the surface of your table and slowly turn the front case over to let the buttons fall out.

### Step 35 — Remove the touchpad bezel



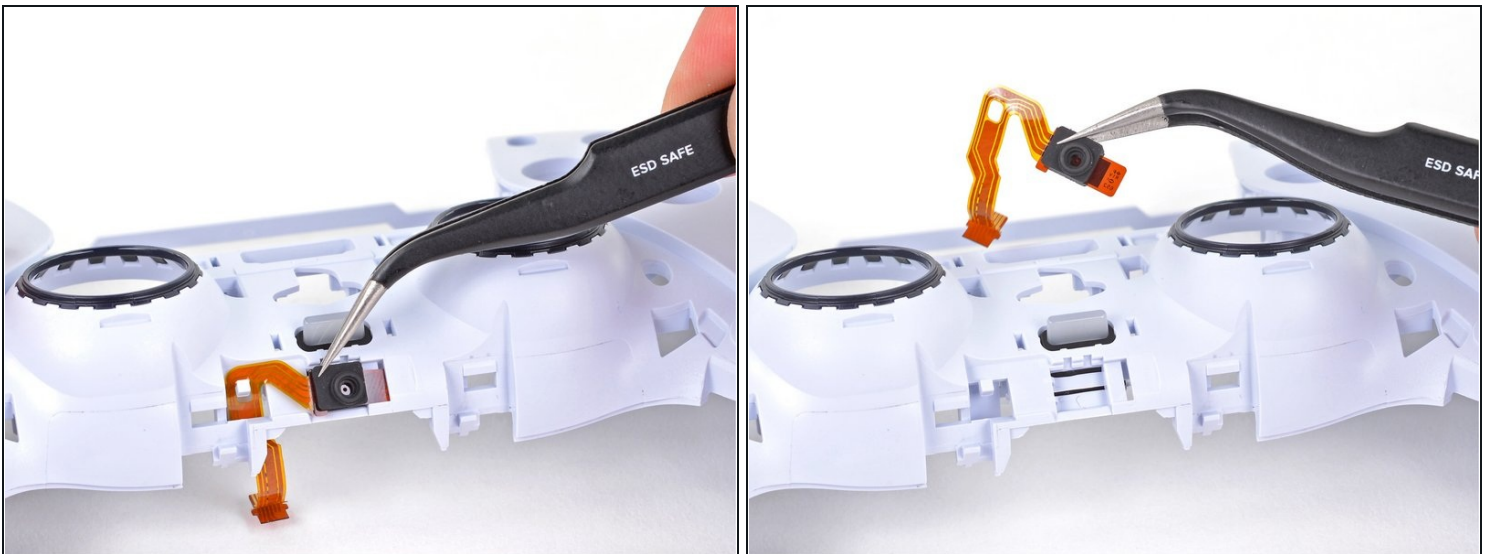
- Use your fingers to remove the touchpad bezel from the front case.

## Step 36



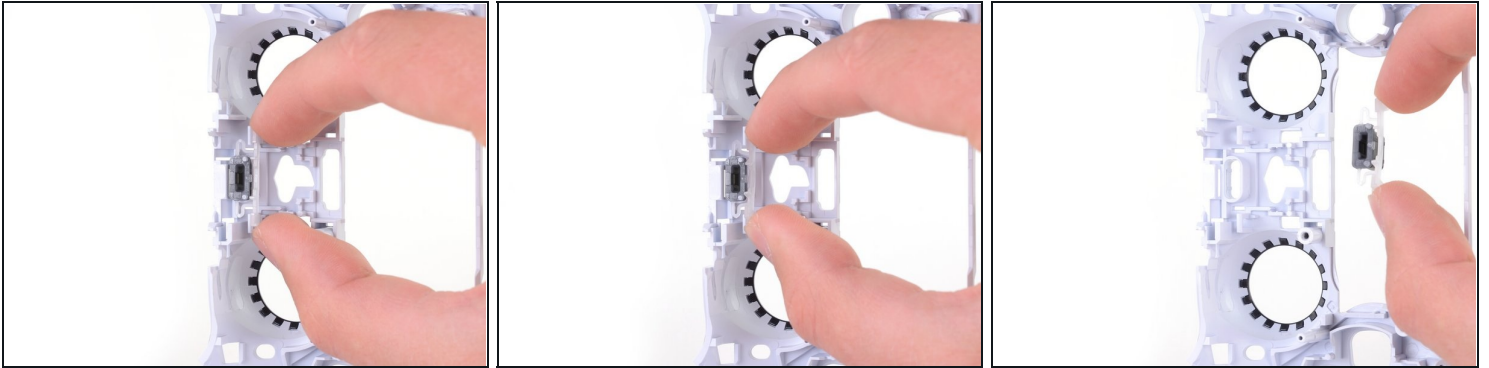
- Use a pair of tweezers or your fingers to remove the rubber insulation pad from the front case.

## Step 37 — Remove the upper microphone



- Use a pair of tweezers or your fingers to remove the upper microphone from the front case.
- ① Feed the microphone ribbon cable out carefully—the pull tab may catch on the front case.

### Step 38 — Remove the microphone mute button



- Use your fingers to lightly pinch the plastic clip securing the microphone mute button to the front case and remove it.

### Step 39



- Only the front case remains.

**To reassemble your device, follow the above steps in reverse order.**

Take your e-waste to an [R2 or e-Stewards certified recycler](#).

Repair didn't go as planned? Try some [basic troubleshooting](#), or ask our [Answers community](#) for help.