

# **Sony DualSense Controller Touchpad Replacement**

Follow this guide to replace the touchpad on a...

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#### INTRODUCTION

Follow this guide to replace the touchpad on a Sony PlayStation 5 DualSense controller.

**Note:** This guide is for DualSense controllers with an FCC ID ending in **1**. Check the back of your controller to verify your model. If yours ends in **A**, there will be differences in the internal design.

#### TOOLS:

1 x Opening Picks (1) Spudger (1) Phillips #00 Screwdriver (1) Tweezers (1)

#### Step 1 — Unclip the right end of the middle trim



🛆 Disconnect and power down your controller before you begin.

• Insert an opening pick underneath the middle trim at the bottom-right corner of the controller to release the clips securing it to the case.

# Step 2 — Unclip the lower-right edge of the middle trim



• Slide the opening pick along the lower-right edge of the middle trim to release the clips securing it to the case.

#### Step 3 — Unclip the left end of the middle trim



• Insert an opening pick underneath the middle trim at the bottom-left corner of the controller to release the clips securing it to the case.

# Step 4 — Unclip the lower-left edge of the middle trim



• Slide the opening pick along the lower-left edge of the middle trim to release the clips securing it to the case.

# Step 5 — Remove the middle trim



- Use your fingers to lift up the bottom edge of the middle trim to release the remaining clips.
- Lift the middle trim over the joysticks to remove it.

#### Step 6 — Remove the L1 button



- Insert the flat end of a spudger into the gap above the **L1** button.
  - (i) Cover the button with your thumb to prevent it from ejecting across the room.
- Pry upward to remove the **L1** button.

#### Step 7 — Remove the R1 button



- Insert the flat end of a spudger into the gap above the **R1** button.
  - (i) Cover the button with your thumb to prevent it from ejecting across the room.
- Pry upward to remove the **R1** button.

# Step 8 — Remove the rear case





• Use a Phillips screwdriver to remove the two 6.4 mm screws securing the bottom corners of the lower case.

# Step 9



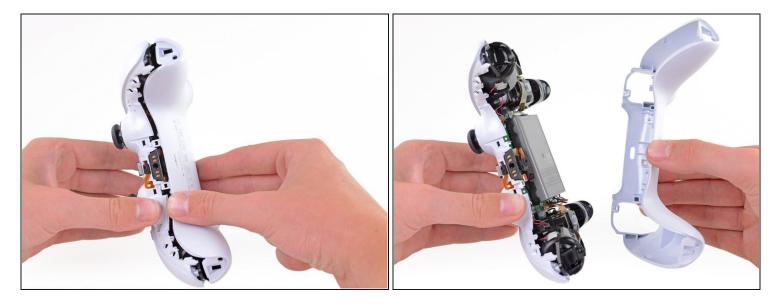


• Use a Phillips screwdriver to remove the two 6.4 mm screws behind the **L1** and **R1** buttons.



• Use the pointed edge of a spudger to unclip the two clips on either side of the headset jack.

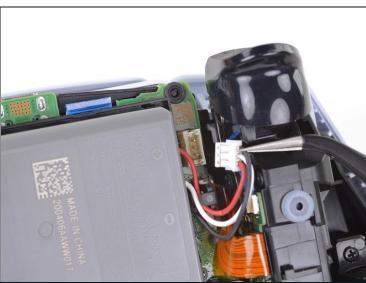
# Step 11



- Remove the rear case.
- ② On some revisions, the rear case is held with two more clips next to the previously removed bumpers. If the rear case doesn't open without force, check for those clips.

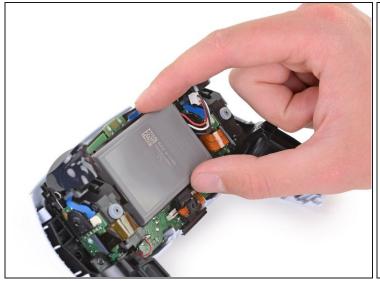
# Step 12 — Disconnect the battery





Use a pair of tweezers or your fingers to disconnect the battery from the motherboard.
 Grip the connector, not the wires, when disconnecting.

# **Step 13** — Remove the battery

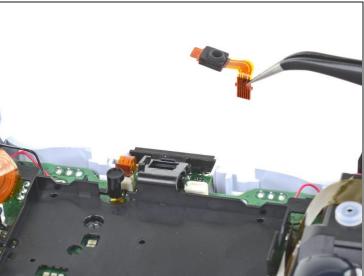




• Lift the battery straight out of the battery bracket.

# Step 14 — Remove the lower microphone





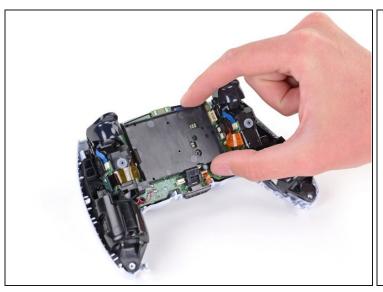
• Grab the lower microphone ribbon cable pull tab with your fingers or a pair of tweezers and disconnect it from the motherboard.

# Step 15 — Remove the battery bracket





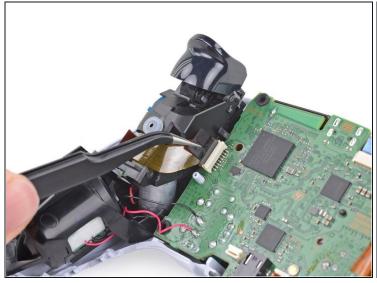
• Use a Phillips screwdriver to remove the 6.4 mm screw securing the battery bracket.





Lift the battery bracket out of the motherboard.

# Step 17 — Disconnect the right trigger assembly





- Grip the right trigger assembly ribbon cable pull tab with a pair of tweezers or your fingers and pull up to disconnect it from the motherboard.
  - (i) Do not completely remove the ribbon cable yet.





- Grip the right trigger assembly ribbon cable pull tab with a pair of tweezers or your fingers, and pull up to disconnect it from the trigger assembly.
- Remove the ribbon cable.

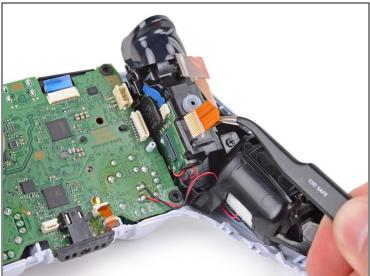
#### Step 19 — Disconnect the left trigger assembly





- Grip the left trigger assembly ribbon cable pull tab with a pair of tweezers or your fingers and pull up to disconnect it from the motherboard.
  - i Do not completely remove the ribbon cable yet.





- Grip the left trigger assembly ribbon cable pull tab with a pair of tweezers or your fingers, and pull up to disconnect it from the trigger assembly.
- Remove the ribbon cable.

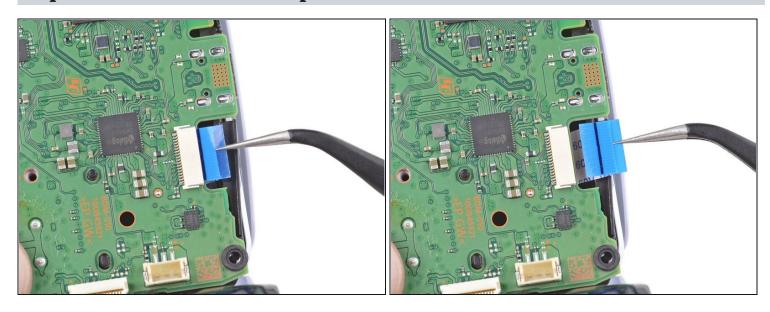
#### Step 21 — Disconnect the upper microphone





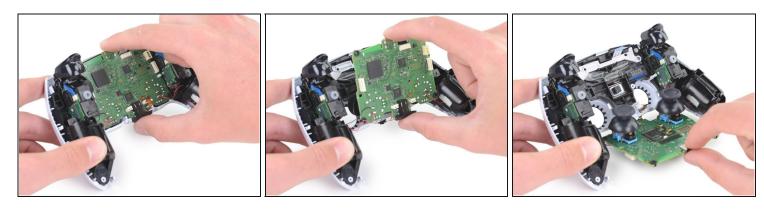
• Use a pair of tweezers or your fingers to grip the upper microphone ribbon cable pull tab, and pull up to disconnect it from the motherboard.

#### Step 22 — Disconnect the touchpad



• Use a pair of tweezers or your fingers to grip the touchpad ribbon cable pull tab, and pull it straight out of the motherboard connector.

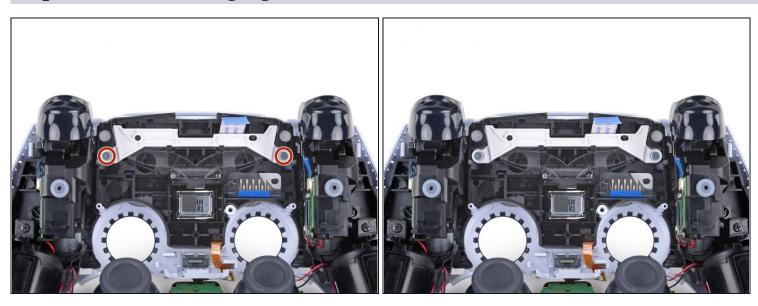
#### Step 23 — Lift out the motherboard



• Carefully guide the joysticks through the front case and lift the motherboard out.

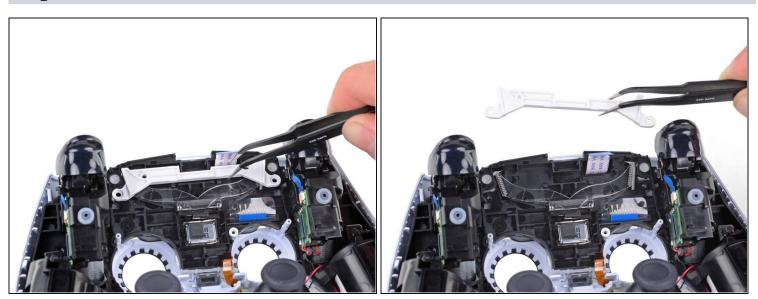
**Do not completely remove the motherboard.** There are four soldered wires tethering the motherboard to the vibrator motors.

# Step 24 — Remove the light guide

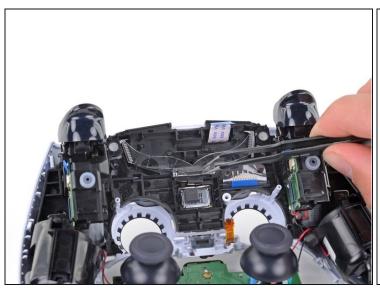


• Use a Phillips screwdriver to remove the two 8.5 mm screws securing the light guide.

# Step 25



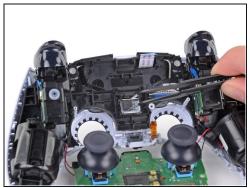
• Use a pair of tweezers or your fingers to remove the light guide bracket.





• Use a pair of tweezers or your fingers to remove the light guide.

#### Step 27 — Remove the speaker

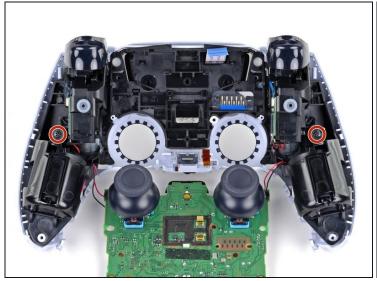


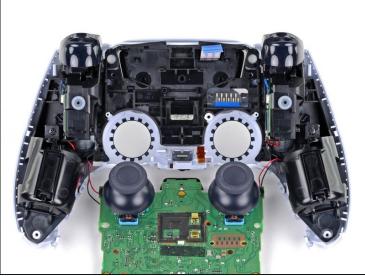




- Use a pair of tweezers to remove the speaker from the midframe.
- Be sure to reinstall the speaker in the correct orientation with the foam pad on the left side and the gold contact points on the right.

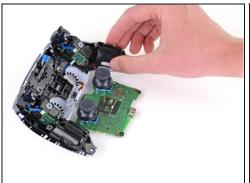
#### Step 28 — Remove the midframe



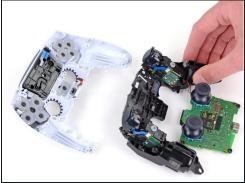


• Use a Phillips screwdriver to remove the two 6.4 mm screws securing the midframe to the front case.

# Step 29



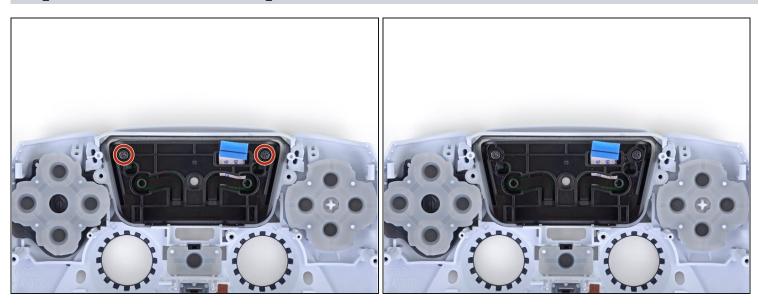




- Carefully lift the midframe and motherboard up and out of the front case.

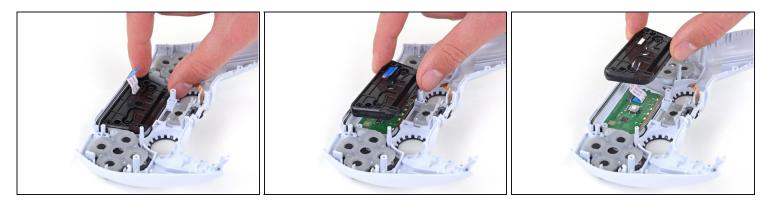
  Be careful not to strain the vibrator motor wires.
- During reassembly, feed the touchpad's ribbon cable back through its rectangular opening in the midframe.

# Step 30 — Remove the touchpad

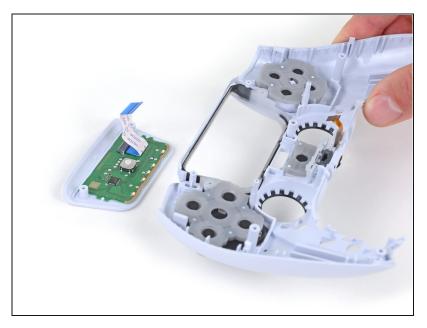


• Use a Phillips screwdriver to remove the two 6.4 mm screws securing the touchpad bracket to the touchpad.

# Step 31



- Lift the touchpad bracket straight up off the front case.
- Feed the ribbon cable back through the rectangular slot in the bracket during reassembly.



• Lift the front case up off of the touchpad.

#### To reassemble your device, follow the above steps in reverse order.

Take your e-waste to an R2 or e-Stewards certified recycler.

Repair didn't go as planned? Try some <u>basic troubleshooting</u>, or ask our <u>Answers community</u> for help.