



Troubleshoot- Arlo camera not recording motion error

Arlo camera motion sensitivity feature is not working. Do read this brief guide for steps to troubleshoot the Arlo camera not recording motion or activity.

Written By: aarlo cameralog

INTRODUCTION

After setting up Arlo, observing that camera does not detect motion or any activity. If yes then it means **Arlo camera motion sensitivity feature is not working**. Do read this brief guide for steps to troubleshoot **Arlo camera not recording activity** or motion.

Step 1 — Ensure before troubleshoot- Arlo camera not detecting any motion issue



- Do check, if Arlo login setup is done properly.
- All the configuration settings are completed.
- Is Arlo camera is sync with its base station.
- Is the registered id is verified or not?

Step 2 — Resolve Arlo Camera motion sensitivity not working error



- After ensuring basic requirements, getting error on detecting motion on Arlo camera. Then perform these steps:
- 1. Go to Arlo camera, check is the motion detection feature is on or not. This feature is default, but if can't turn on motion option. Do visit my.arlo.com admin login page or Arlo app.
- 2. Upgrade latest firmware for Arlo pro login, it should automatically updated. But you can also update visiting Arlo login page and select firmware upgrade option.
- 3. Check the sensitivity level on Arlo camera. It may be low which results in error in catching any activity.

Perform these steps to fix Arlo camera not recording motion. Refr guide: [Arlo camera motion detection feature error](#) . If still Arlo can't detect any activity and getting motion sensitivity error on Arlo camera. Then do contact experts.