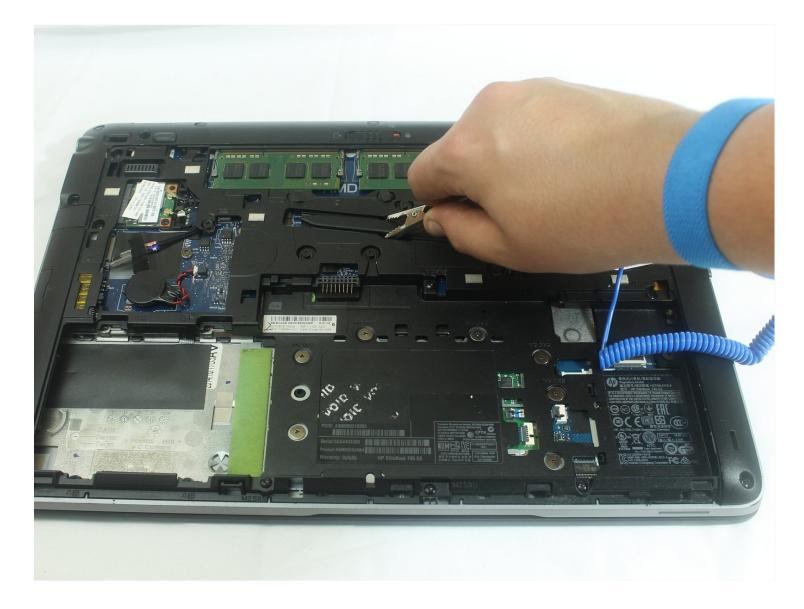


# HP EliteBook 745 G2 RAM Chip Replacement

The following instructions will explain the...

Written By: James Reinemann



#### **INTRODUCTION**

The following instructions will explain the process of safely replacing the RAM chips in the HP EliteBook 745 G2. RAM (random-access memory) is what is used to store any short-term information so that it can be quickly accessed again. If you are experiencing long application launch times or a sluggish and slow feeling as you use the computer, then it might be time to consider replacing the RAM chip.

Before beginning, ensure that you follow steps 1-3 to disconnect the battery as this will help keep you and the rest of the electronics safe. Using the required tools and a great deal of caution is vital as the component and the surrounding components are delicate. In case you need to acquire a new RAM chip, you can use the keyword DDR4 SDRAM Memory Module to search online for a replacement part.

#### TOOLS:

Spudger (1) Anti-Static Wrist Strap (1)



#### Step 1 — Battery

 Gently place the laptop down on a suitable workplace with the back of the laptop facing up

# Step 2



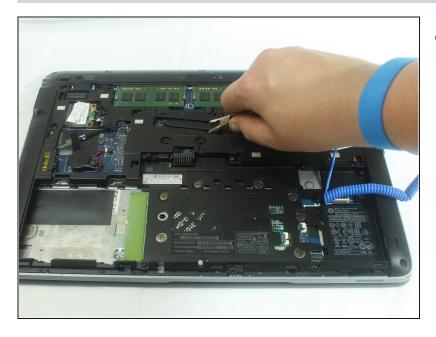
• Remove the cover by sliding the lock to the left. You will hear a click once the cover has been unlocked. Gently push down on the cover and slide it towards you to remove it.

# Step 3



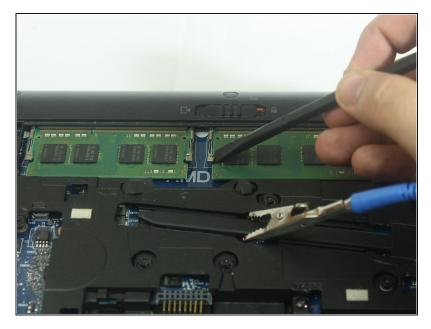
• Gently lift up on the battery (represented by this cardboard cutout) until it disconnects. Once the battery is disconnected lift away from laptop.

#### Step 4 — RAM Chip



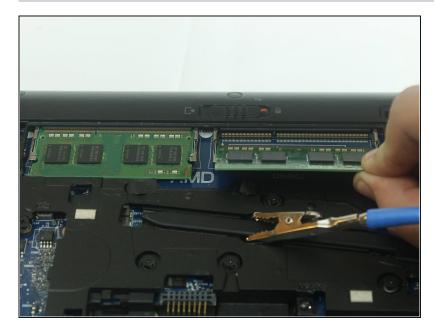
• Attach the <u>anti-static wrist</u> <u>strap</u> to any metal part of the computer to prevent electrical damage.

# Step 5



• Using the spudger, gently press down on the tabs holding the chip to release it. Repeat this step for the other chip.

# Step 6



• Grab the chip and lift it away from the laptop at a 45 degree angle.

To reassemble your device, follow these instructions in reverse order.