



Nest Protect Backplate Replacement

This repair guide directs removal and replacement of the wall plate.

Written By: Logan

Step 1 — Remove the alarm:



- Remove the Protect from it's backplate by twisting counterclockwise on the device until it releases.

Step 2 — Unscrew the backplate



- Unscrew the backplate.
- Battery operated: Fully remove the backplate screws.
- Hardwired: Slightly remove the backplate screws and twist the backplate.

Step 3 — Remove the backplate:



- Pull the backplate off the wall.

Step 4 — Reinsert the backplate



- Place the backplate on the wall.
- Battery Operated: Screw in the backplate.
- Hardwired: Twist the backplate so it locks into place and snug the screws

Step 5 — Reinstall the alarm



- 1ST Generation: Twist clockwise until it clicks into place
- 2ND Generation: Twist clockwise until it grips and adjust to fit the wall or ceiling of wall mounted.

To reassemble your device, follow these instructions in reverse order.